

Mary Cannon Gearing

VICE PRESIDENT, GLOBAL MARKETING RICH PRODUCTS

We were thrilled with the Rich's Home positioning and brand design work. It is such a pleasure working with you all, your passion and creativity is a terrific fit for us. So thank you very much for your partnership and commitment.

<u>Melissa Autilio Fleischut</u>

PRESIDENT AND CEO NEW YORK STATE RESTAURANT ASSOCIATION

NYSRA has worked with The Martin I've worked with some of the Group for several years and most best agencies in the world, but recently on our successful statewide The Martin Group has always campaign to bring back alcohol stood out. We can consistently to-go. The Martin Group pushed us rely on their team to deliver to think outside the box and utilize creative, compelling work that keeps eyes fixed on our brand new and fresh strategies. The team is outstanding, and we would not and our caps. have succeeded without them.

Kerry Smyth

CREATIVE SERVICES MANAGER WEGMANS

Losing The Martin Group would be like losing our right arm. We could not do what we do without you.

Thomas Quatroche, Jr. PhD

PRESIDENT & CEO ERIE COUNTY MEDICAL CENTER CHAIR HEALTHCARE ASSOCIATION OF NYS

The bottom line is that The Martin Group truly listens to understand and capture the culture of our organization and the reason the community chooses us for care.

Mark Maidment

VICE PRESIDENT, BRAND NEW ERA CAP

Mark Talarico

VICE PRESIDENT, SALES

Personally I would like to thank all of you for the amazing support and incredible work you executed for ASICS and Foot Locker Inc. Everyone at The Martin Group should be super proud of the work and creativity you showed not only to the consumer but to the entire athletic industry. First class all the way!

Christopher Luise

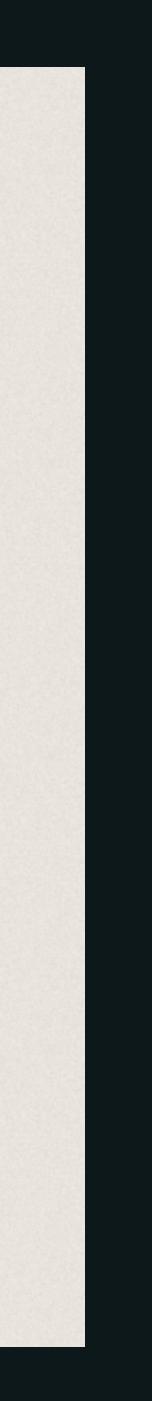
ADNET TECHNOLOGIES

I've worked with a lot of agencies over the years. The professionalism and creativity of your team are on a whole other level.

John Pitts

DIRECTOR OF COMMUNICATIONS AND MARKETING OLV HOMES OF CHARITY

No matter what we presented to the team, you all accepted the challenge and went above and beyond to accommodate our wishes. I want to say thank you for being more than an agency... you were all partners in the process.



Jody L. Lomeo

PRESIDENT AND CHIEF EXECUTIVE OFFICER KALEIDA HEALTH

The Martin Group has supported Kaleida Health for ten years as our marketing and advertising agency of record. As a trusted partner, they have helped us build and maintain a reputation as the premier healthcare system within the many communities we serve. They continue to be there for us in a smart and effective manner.

Karen L. Merkel

CORPORATE COMMUNICATIONS NATIONAL FUEL

With the launch of National Fuel's "Fueling Tomorrow Today" microsite and campaign, I would be remiss if I did not sing the praises of your team. They are a group of hard-working, creative, accommodating, and diligent men and women who I so appreciate for their talents, their intelligence, and their STAMINA.

Leslie DiStefano

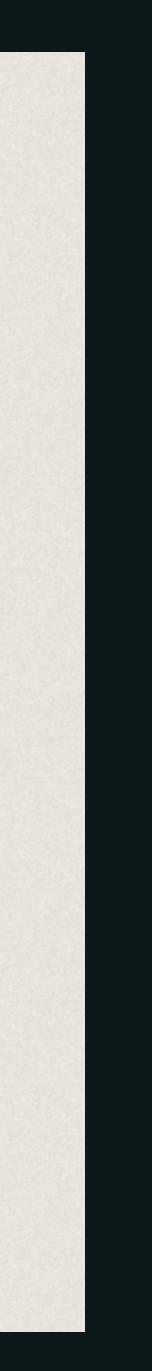
DIRECTOR OF COMMUNICATION AND PUBLIC RELATIONS SAMARITAN MEDICAL CENTER

Since selecting The Martin Group as our advertising and marketing agency through a competitive RFP process, we've had a very productive relationship. It was critical for us to elevate our brand and maintain a distinction between us and our local competition, while using research to improve brand perception all around. We definitely found that in The Martin Group.

Carly Strachan

COMMUNICATIONS OFFICER THE RALPH C. WILSON, JR. FOUNDATION

I had so many people tell me how touched and moved they were after seeing the event branding and visuals for Mr. Wilson's 100th birthday announcement and celebration. They fit the right tone of remembrance of an extraordinary man....and of HOPE for the future of our two great regions. We had one opportunity to get this right and according to Mrs. Wilson—we put on an unforgettable 'Super Bowl' series of events.



why martin?

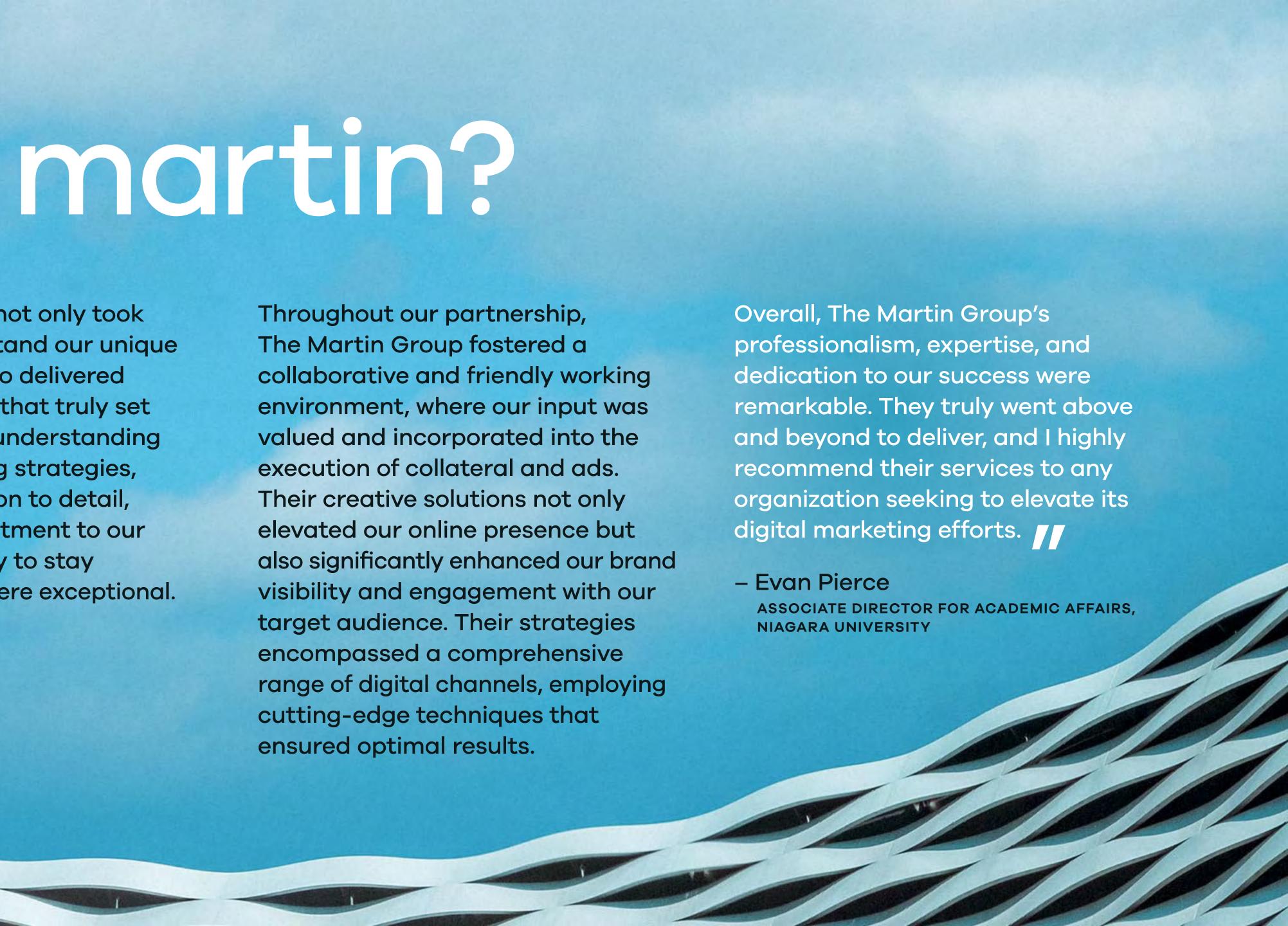
The Martin Group not only took the time to understand our unique needs, but they also delivered tailored strategies that truly set them apart. Their understanding of digital marketing strategies, meticulous attention to detail, unwavering commitment to our success, and ability to stay focused on tasks were exceptional.

Throughout our partnership, The Martin Group fostered a collaborative and friendly working environment, where our input was valued and incorporated into the execution of collateral and ads. Their creative solutions not only elevated our online presence but also significantly enhanced our brand visibility and engagement with our target audience. Their strategies encompassed a comprehensive range of digital channels, employing cutting-edge techniques that ensured optimal results.

Overall, The Martin Group's professionalism, expertise, and dedication to our success were remarkable. They truly went above and beyond to deliver, and I highly recommend their services to any organization seeking to elevate its digital marketing efforts.

- Evan Pierce

ASSOCIATE DIRECTOR FOR ACADEMIC AFFAIRS, **NIAGARA UNIVERSITY**



Niagara University. Taking graduate enrollment to a higher degree.

Challenge

In Spring 2021, for the first time in its history, Niagara University needed to create a campaign aimed specifically at graduate students. Facing factors such as a renewed interest in remote learning and the pandemic-era mindsets that led professionals to consider new paths, Niagara had—and needed to react to opportunities to raise both awareness of and inquiries into enrolling within selected graduate degree programs, which ranged from business administration to education to cybersecurity.

Solution

Building off of an established and longstanding relationship with Niagara University, The Martin Group team began by hosting a strategy session with the University's leadership, marketing team, and program deans. This yielded a host of insights, including the type of prospective graduate student who would be most sought after in enrollment goals: working professionals with a wealth of experience looking to take their next step. These lifelong learners had unique challenges (family responsibilities, full-time careers, higher standards for ROI, and more), and would be best served by the flexible environment and breadth of programs belied by Niagara University's intimate size. With reaching these individuals at its core, our team next developed a brand brief and comprehensive paid media plan ahead of creative exploration. Our creative team developed the concept of "To a Higher Degree," speaking to prospective students for whom experience and eventual advancement are highly valued. The campaign saw us enrich the meaning of a "higher degree" to point to the tangible yet aspirational benefits of choosing Niagara University, and came to life in a robust, full funnel of tactics, including: social media advertising, native advertising, digital streaming and video

ads, search engine marketing, custom landing pages, retargeting ads, and more.

<u>Results</u>

Through working with The Martin Group, Niagara University has been able to reach a wide swath of prospective graduate students located across New York State, Northwestern Pennsylvania, and Northern Ohio. Final results from the one-year campaign include 40.5 million ad impressions, over 131,000 website sessions, a wealth of phone calls to admissions offices, and thousands of qualified leads. Our enrollment conversion rate improved from 15% to 18% by the end of the campaign, meaning nearly 1 in 5 leads gained during this timeframe ended up enrolling in the university. This important campaign laid a solid foundation and benchmark for NU to continue to build upon their graduate program marketing and advertising.

THIS IS A higherdegree of Learning

Take your career higher

Request more information about our graduate programs.

First Name:*

Last Name:*

Telephone:*

Email

The graduate programs of Niagara University

At Niagara University, our graduate programs bring new meaning to the idea of a higher degree.

By combining exceptional resources and education with a







Niagara University results

40.5M+impressions



3K+leads

website sessions

enrollment conversion rate

32% application conversion rate



Excelsior University. Driving leads in a crowded landscape.

Challenge

National college enrollments are shrinking, and an increasing number of online education programs are entering the market. Excelsior University (formerly College)—a pioneer in distance education and leader in online learning—sought to differentiate themselves from their competitors, clearly communicating their value to become the school of choice for their target student population. The Martin Group was brought in to expand brand awareness, grow alumni engagement, and increase qualified leads through targeted digital advertising, conversion rate optimization tactics, cohesive media planning, content marketing, and strategic branding initiatives.

Solution

Measuring the current positioning of the college and exploring internal culture were key to solidifying a strategic foundation from which to launch a cohesive brand awareness and enrollment campaign. Internal and external perception research studies, creative concept testing, and digital marketing audits were performed in collaboration with Excelsior key stakeholders and marketing teams. Our efforts indicated that a significant population of adults who seek college degrees aren't served well by a traditional higher education experience. This group wants to earn their degrees as efficiently as possible amid their full-time commitments, with a drive to capture advancement and opportunities in a new or current field.

The Martin Group translated these insights into a fresh brand position: Life Happens, Keep Learning. This tagline highlights Excelsior's key offering of college credit for past experience and training, in addition to its core component of flexible, student-centered online learning. Targeted messaging and a fresh creative look were developed and refined across multiple communication platforms to support Excelsior's lead generation and enrollment campaigns while seeding brand throughout. This included improvements in digital marketing, digital user experience, and content development that would support lead generation from new inquiries (focusing on a sales funnel of awareness, consideration, and conversion). After a thorough advertising and audience analysis, national target audiences were narrowed and aligned with key program initiatives to optimize overall digital campaign performance monthly and yearly.

<u>Results</u>

Following elevated targeting and lead generation tactics, Excelsior budgets were maximized, and waste eliminated. Deliverables included SEM, display, social media advertising, organic social media, retargeting, marketing automation, email nurture campaigns, landing pages, content marketing, SEO, ad creative, and direct mail all of which contributed to the most important campaign result: 3,700 enrollments.





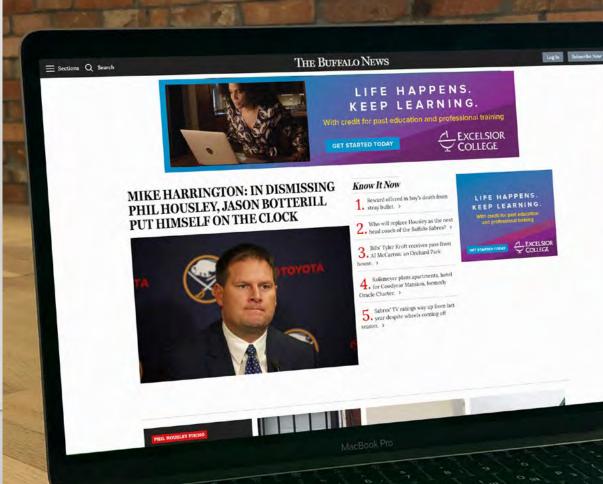


LIFE HAPPENS. KEEP LEARNING.

ore transfer credit for faster degree completion

excelsior.edu





GET MAXIMUM CREDIT FOR YOUR NAVY TRAINING

Choose from 50+ online degree programs

GET STARTED





Start with more credit Our MBA requires 36–45 credits Waive up to 9 approved credit

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 organizational goals and objectives Recognize problems in business settings and propose solutions with a team of colleagues. Analyze complexity, interdependency, change, and opportunities for organizations, including setting direction, aligning, and motivating employees. Appraise risk and develop entrepreneurial solutions for sustainable innovation that delivers economic and social value. Evaluate how global environments impact changing business practice. Analyze cultural differences and how these differences
 affect best practices in management. Integrate empirical research and management theories for the purpose of strategic planning for profitability, including times of economic recession

Work around your schedule omplete courses online it's convenient for y

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npletion of an Excelsior College Ma ion, you will be able to Lead and work effectively and efficiently in diverse team settings and maintain a high level of performance in a professional business environment. Communicate effectively and efficiently to various audiences in a timely and professional manner. Demonstrate adaptability, leadership, mentoring skills, and management in one's chosen career.



CEO of Cybersleuth

Investigations, Inc.

TERRY EVANS

Master of Business Administra

C Comm

Strategy and Policy Capstone TOTAL CREDITS FOR CORE COMPONENT

Degrees At Work: How Terry Evans Turned Four Excelsior Degrees

Into a Career Fighting International Cybercriminals

FOUNDATIO COMPONEN (Required) Quantitative Analy TOTAL CREDIT TOTAL CREDITS Information Technology FOR CONCENTRATION COMPONENT Leadership Managerial Finance Marketing Operations Management Project Management Principles and Applications

EXCELSIOR.EDU

A Share



Excelsior University results

2.2M+ impressions from brand awareness campaign

56% conversion increase year over year

B.7K new enrollments 50+ media campaigns **BO%** CPL decrease

year over year

56.6K clicks

PaintCare. Covering New York State with a fresh coat.

<u>Challenge</u>

PaintCare, a national nonprofit organization focused on safely and simply recycling leftover paint, engaged The Martin Group to help announce the expansion of its program into New York State. Geared toward both households and businesses, the program promoted the responsible recycling of leftover paints, stains, and varnishes through their network of partner drop-off sites.

Following a successful soft launch, the following year, PaintCare wanted to go a step further to increase awareness, specifically by pushing an overarching message meant to reduce paint waste: "Buy Right. Use it Up. Recycle the Rest."

To keep PaintCare, its services, and its mission top of mind among N.Y. consumers, partners, and elected officials, The Martin Group was tasked with delivering this new message to targeted audiences across multiple mediums.

<u>Solution</u>

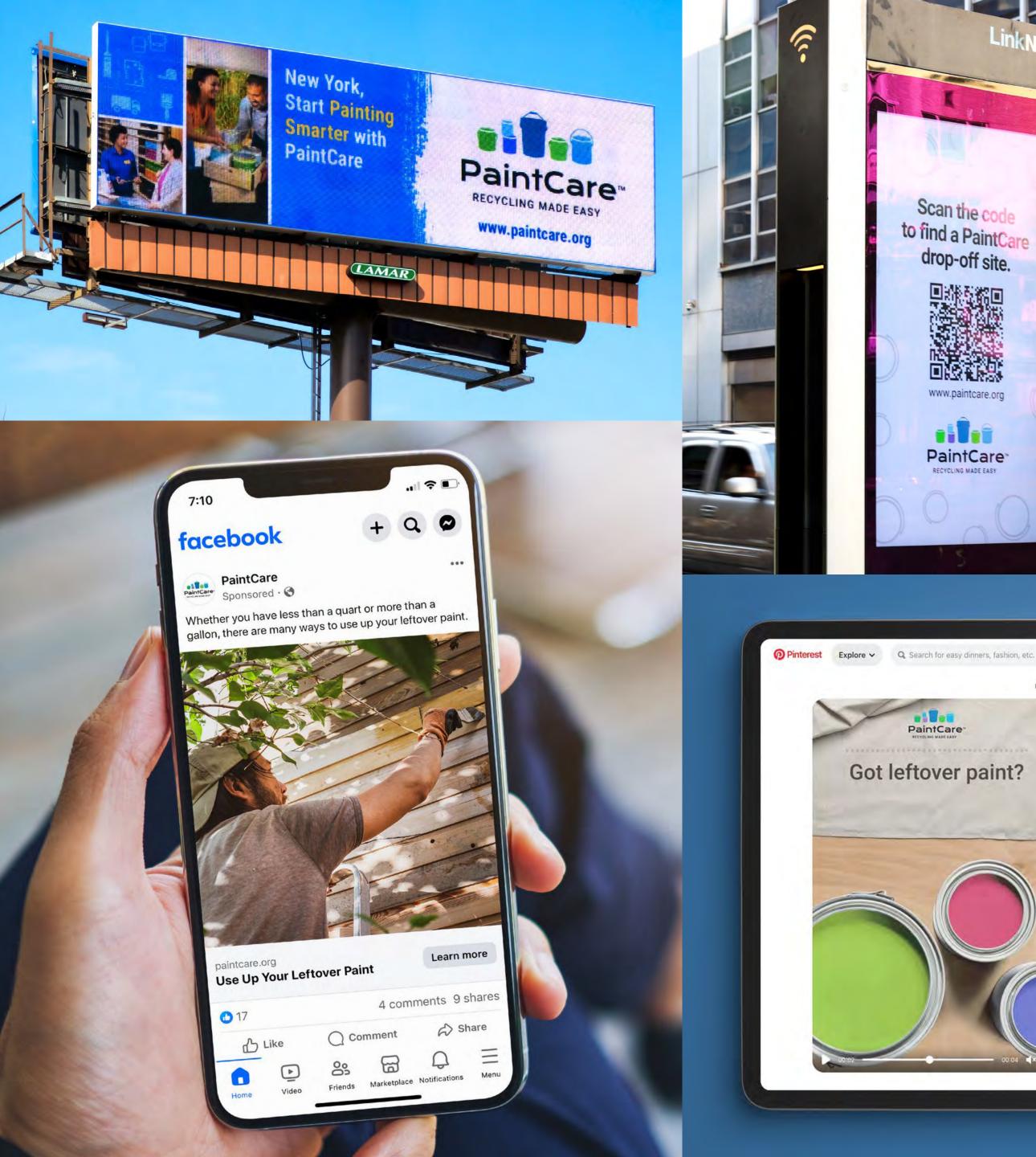
We needed to drive both awareness and education messaging about proper paint disposal and recycling, and ultimately, move more consumers toward conversion using traditional and digital tactics. So we crafted a multi-faceted paid media program that also utilized earned media opportunities across the state, including announcing higher education partnerships and multiple market launches.

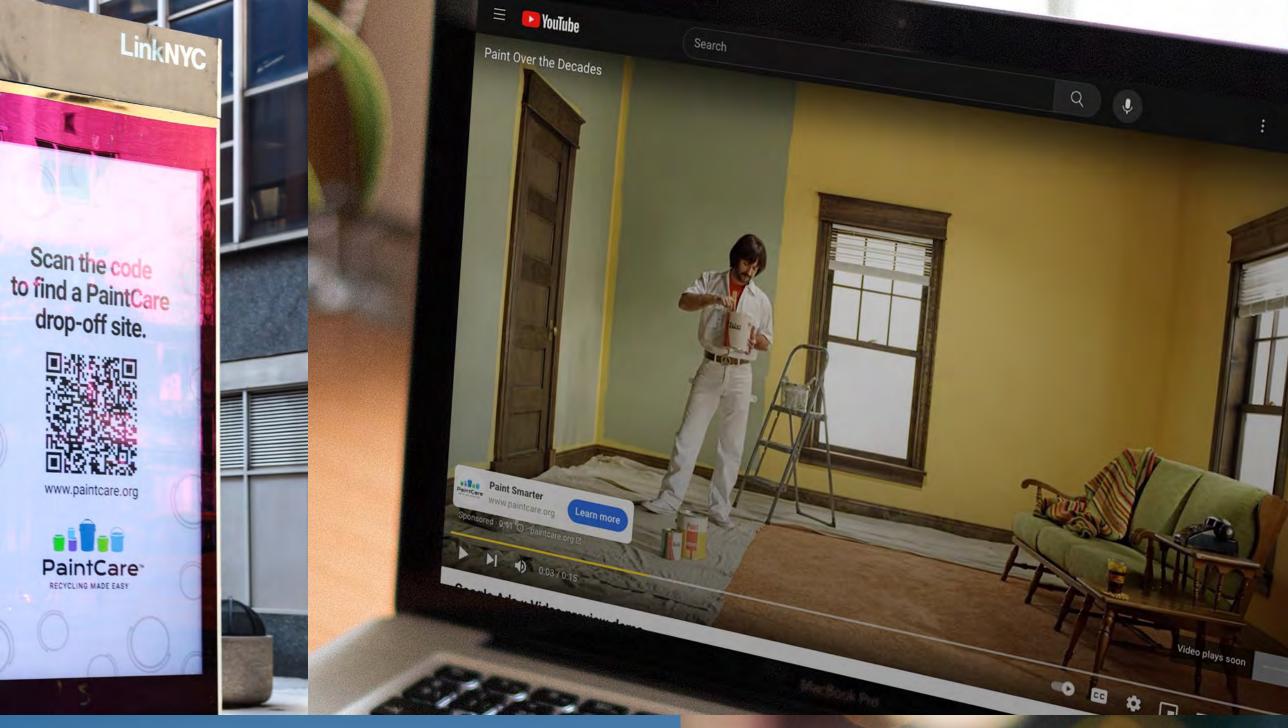
The entire integrated campaign covered several traditional and digital tactics including television, radio, print, outdoor, streaming audio, OTT video, paid social media, and more. And on the public relations side, we amplified their milestone achievements on the national newswire with follow-up phone calls to key targets in each major PaintCare region for a larger statewide push.

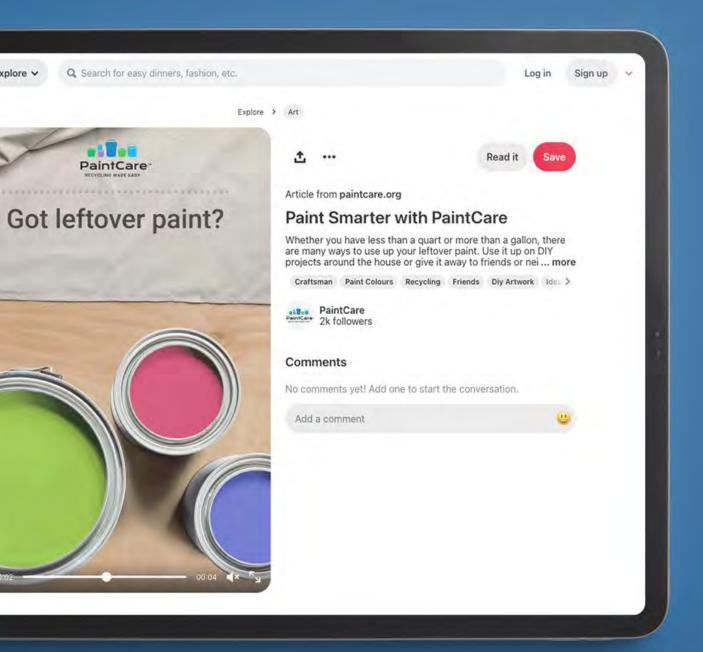
<u>Results</u>

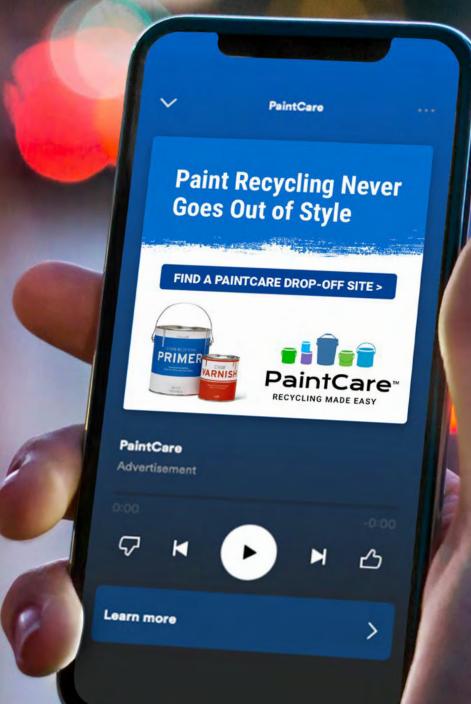
Traditional methods delivered the most impressions, while digital was designed to drive traffic to the campaign's landing page. With a strategic audience mix, the B2C campaign delivered more than 145M impressions and 400,000 landing page visits. The B2B campaign geared toward paint professionals, contractors, and property managers brought in 8.3M ad impressions, 60K ad clicks, 1.47% ad CTR, \$32.18 CPM, and \$1.67 CPC.

While the numbers were outstanding—including 690K digital ad clicks and 329K new website users the tangible results are what truly stood out. In total, over 1M gallons of paint were collected and 300 retail partners joined the PaintCare program as a result of the integrated campaign. This was a true testament to The Martin Group's ability to translate client goals and objectives into comprehensive marketing campaigns and deliver clear results.











PaintCare results

1M+gallons of paint collected 300 new retail partners

established

400K website sessions

690K digital ad clicks





145Mdigital ad impressions





First Merchants Bank. Strengthening a bank's acquisition strategy with SEM.

<u>Challenge</u>

First Merchants Bank came to The Martin Group for assistance with their paid search efforts in personal banking. Based on 2021 data, their previous search engine marketing initiatives had a high average cost per acquisition (CPA) for new checking account customers. Our team's task was to increase the number of incremental personal checking accounts opened online during the campaign period. Our secondary objective was to drive down the average cost to acquire new online personal checking accounts from SEM, based on 2021 benchmarks.

Additionally, our team was tasked with achieving four tertiary objectives. One, driving new primary checking customer acquisitions by utilizing intent-based messaging and highlighting brand differentiators to in-market shoppers. Two, maintaining a low CPA in a highly competitive industry within First Merchants Bank's five key markets. Three, creating a strong pipeline of new, qualified leads to add to the bank's inbound primary relationship acquisition sales funnel. And four, meeting and exceeding audience performance benchmark data through continued campaign and landing page optimization.

<u>Solution</u>

After much discussion on how to best position the campaign for success, we decided to focus on the bank's brand differentiators, including recognition as a top bank in the Midwest by Forbes and Newsweek for outstanding customer service. On top of leveraging social proof, this messaging strategy helped decrease low-intent prospects by focusing on value-based brand differentiators rather than sign-up bonuses (which historically attracted lower-value customers). By conducting thorough market and keyword research, The Martin Group was also able to identify opportunities within each key market to reach high-value customers while maintaining a low overall cost per acquisition. We used a range of strategies to meet our campaign objectives through SEM ads on Microsoft Bing, SEM and display ads on Google Ads, landing pages, interstitial pop-ups, and a series of automated emails to nudge and nurture leads. Our team prioritized Microsoft ads over Google ads to reach qualified prospects in key markets while keeping search volume high and competition low. We made keyword, ad content, bid, and budget optimizations consistently within markets to leverage ad budgets most effectively. We segmented ad groups by intent (IBAG strategy) to reach in-market customers who were searching for specific product attributes. And we utilized landing page interstitial pop-ups and automated emails to nudge and nurture prospects through the funnel, encouraging them to apply for an account.

<u>Results</u>

The "Best Checking" Brand Differentiator SEM Campaign made a huge impact on the bank's acquisitions and associated costs, significantly improving upper funnel performance and reducing promo code-related fees for customers.

Google	Sign in	
Q online checking account		
+ Wells Fargo + Cha	ase + Bank	
	line checking account	

Ad · www.firstmerchants.com/

First Merchants Bank Checking | Award-Winning Service | Helping You Prosper

Recognized by Forbes & Newsweek as a Best Bank. We Are Dedicated to Helping You Prosper. Dedicated To Community Leadership and Attentive Customer Support. Member FDIC. 37,000 Free ATMs. Top Rated Mobile App....

Compare Checking Accounts

Branch Dependability 100+

Top Rated Mobile App

Social Responsibility

People also ask

What is the easiest checking account to get online?

What banks allow you to open a checking account volume?

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::58 Microsoft Bing open checking account online SEARCH IMAGES VIDEOS MAPS		
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First Merchants Bank results

18 to 19

accounts opened per day during SEM campaign (versus 10 to 11 pre-SEM) **1506%** reduction in CPA in Q4 2022 (over Q4 2021)

49.5% increase in online checking accounts opened MoM

608 estimated new accounts opened during campaign

Note: Results do not include accounts opened in branch.

384K+

new website visitors were driven by ad campaign

New Era Cap. Helping to build a powerhouse global brand.

Challenge

Known by many as one of the world's best headwear brands, New Era Cap is a leading global manufacturer of sports-licensed caps and apparel that serves fans and fashion enthusiasts alike. When New Era Cap first came to The Martin Group, they needed help leveraging the world-class reputation they had built since their founding to take their business and their brand to new heights.

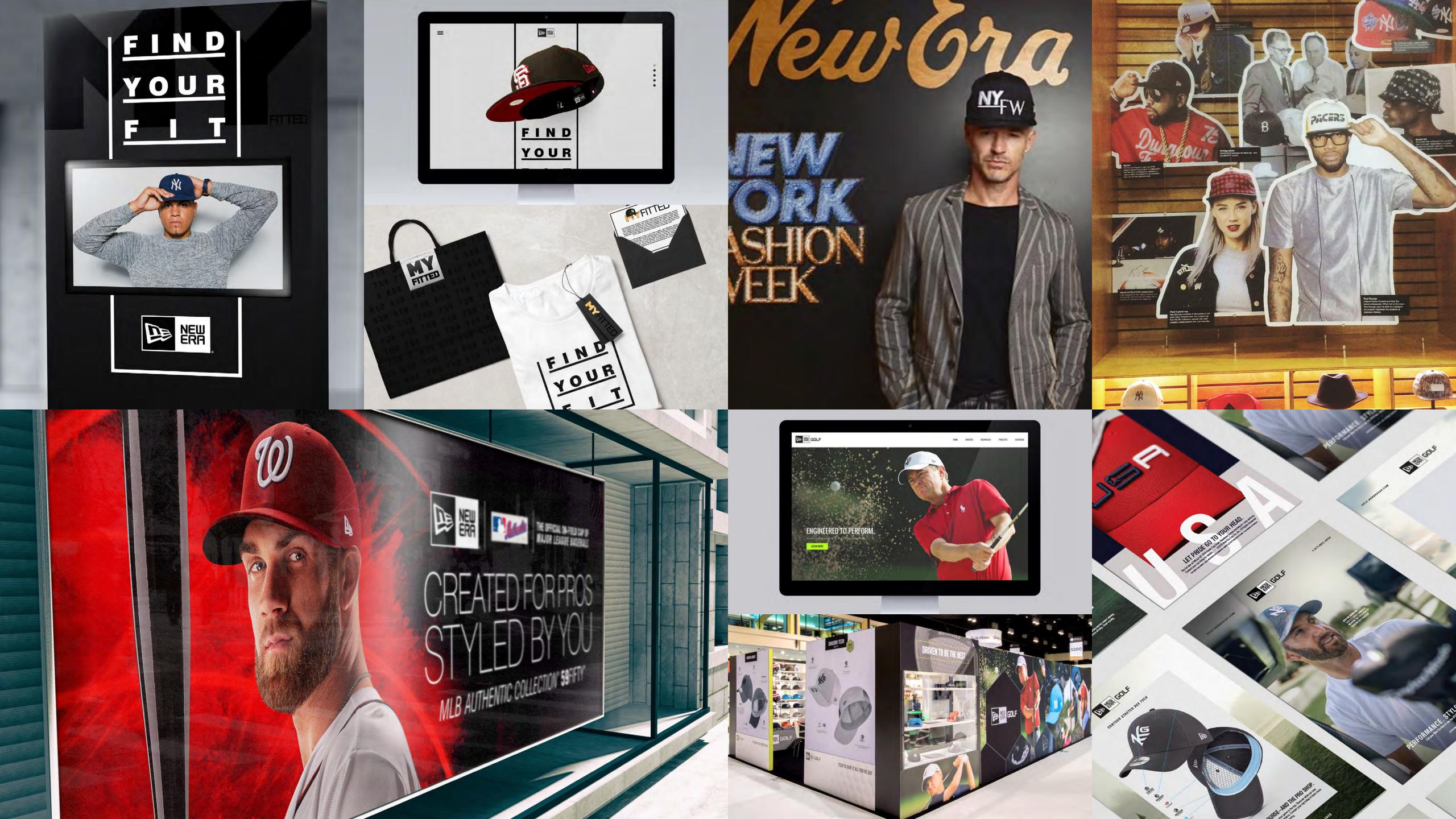
Solution

It's a partnership that's grown stronger and more streamlined with each passing project, with our team providing assistance across New Era's internal departments, individual sports leagues (MLB, NBA, NFL, MLS, etc.), and product lines. Evolving and adapting to meet New Era Cap's ever-changing needs, our team always steps up to bat, whether we're managing an intricate production shoot, churning out a multitude of finished assets, pitching national media around signature product drops, or collaborating on high-level campaigns viewed by millions of people.

Results

Together, our teams have pushed the boundaries of what a sports apparel brand can be, from home-run campaigns like Fit For Glory and This Is The Cap to hardhitting efforts like our work supporting the NFL Combine and Super Bowl 50. But more than that, our work has demonstrated that when innovative ideas meet invested teams, nothing is out of reach.





New Era Cap results

21 years of partnership 40+

programs supported with creative execution each year

1,700 assets executed for largest single program annually 10+ photography/video shoots produced each year 4 league partnerships (NFL, NBA, MLB, MLS)



CAMPAIGN DAY GIVING 2024 \geq ERSITY SYRACUSE UNIV

SYRACUSE GIVING DAY.

IT'S GOTIME.

WENEED YOU TO BOOST THE CUSE ON MARCH 27!



ONE PERSON. ONE ACTION. ONE DAY FOR ORANGE.

C Learn More

starts with one. One person who chooses to drive tion, advance research and provide oppo or the next generation of changemakers. One gift can ake all the difference.

Your gift matters. Gifts of all sizes combine to make collective impact. We can't do it without you.

LET'S SHOW THE WORLD WHAT ORANGE CAN DO-TOGETHER.

\$25 can purchase classroom materia \$44 can support research. \$100 can help a student study abroad. \$500 can cover a tuition gap to keep



SCAN THE CODE OR MAIL IN YOUR GIFT IF YOU PREFER!

IT'S GO TIME.

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CAMPAIGN ANNIVERSARY YEAR 150 \geq /ERSITY SYRACUSE UNIV

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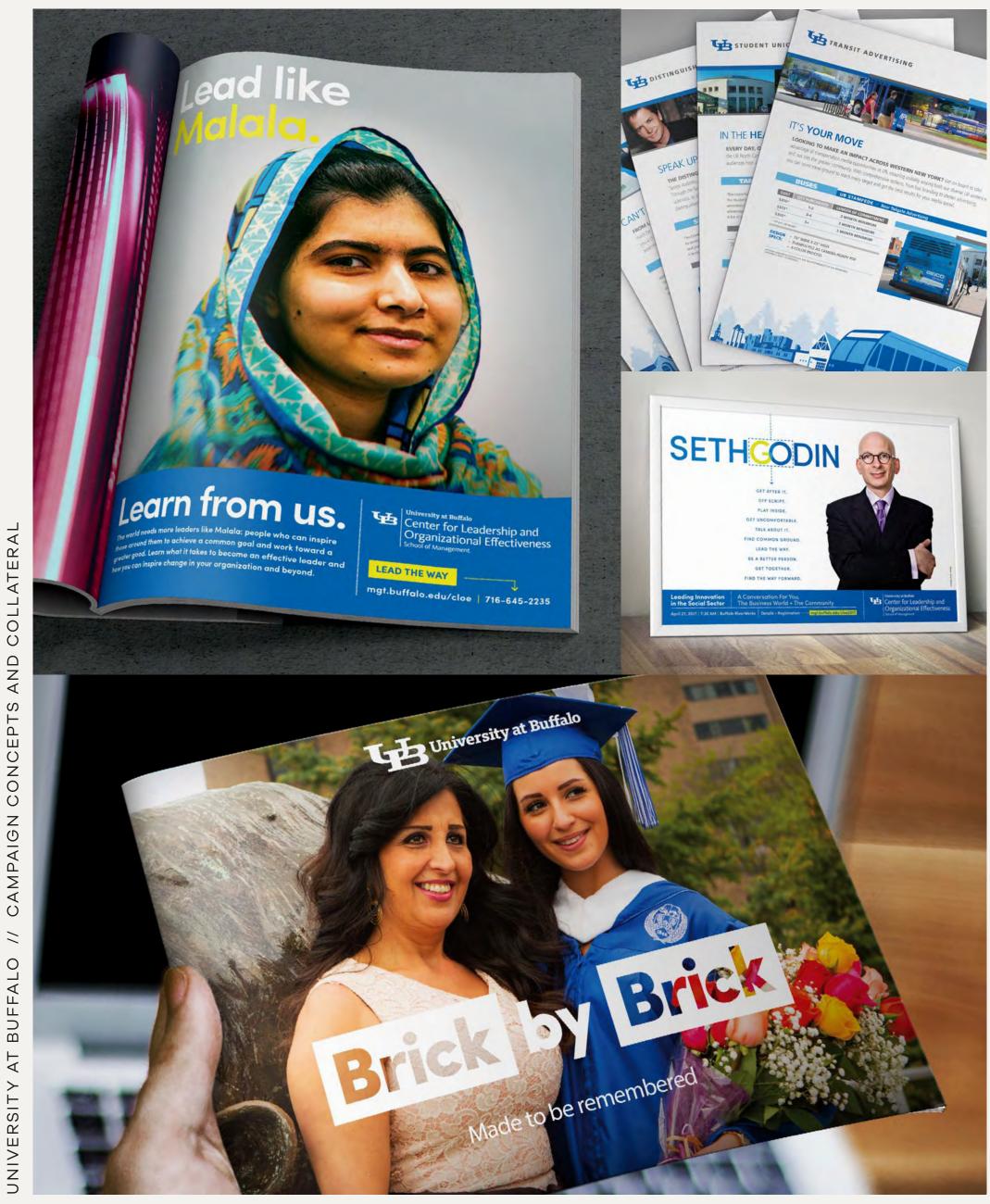
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PASSION, MEET POWER

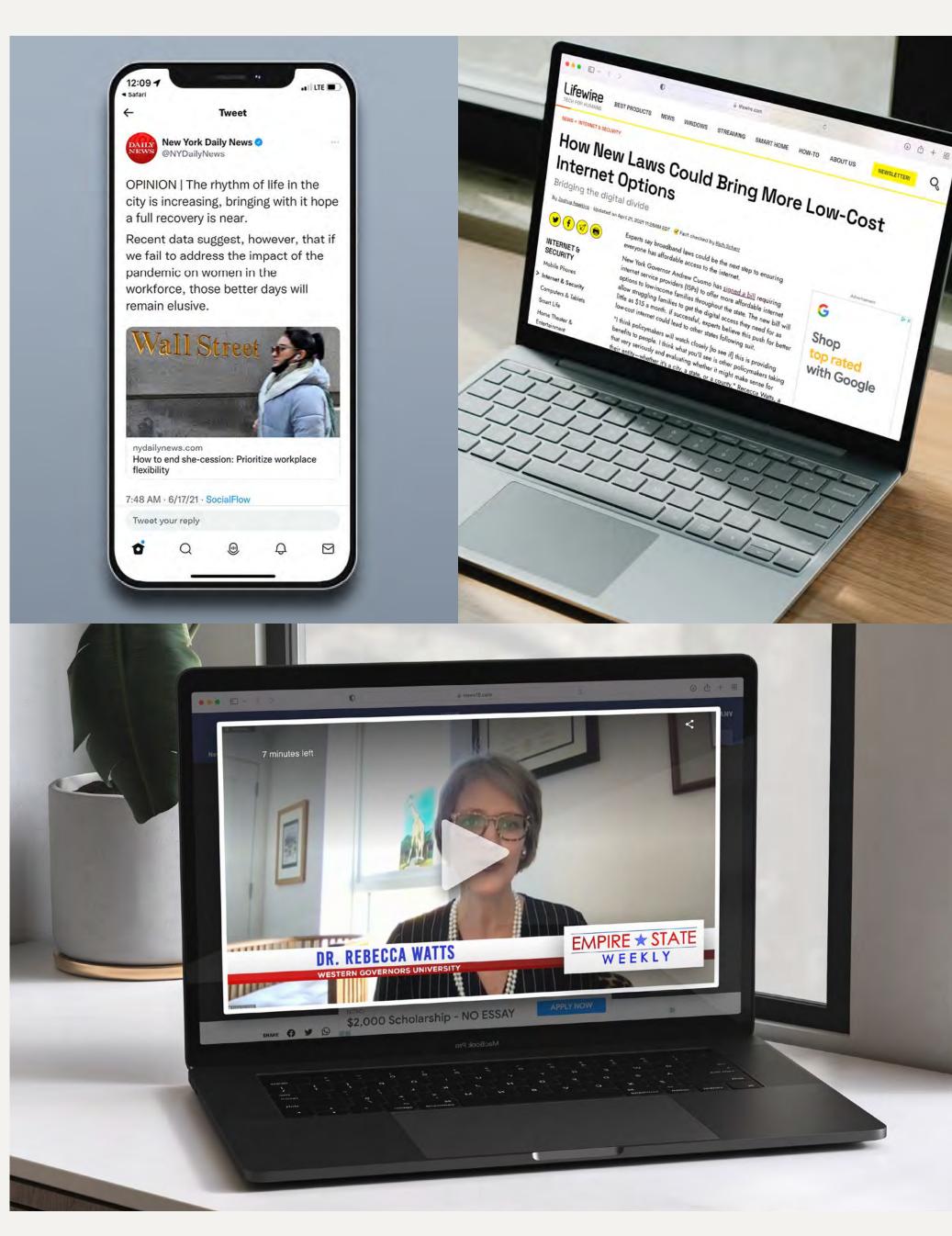
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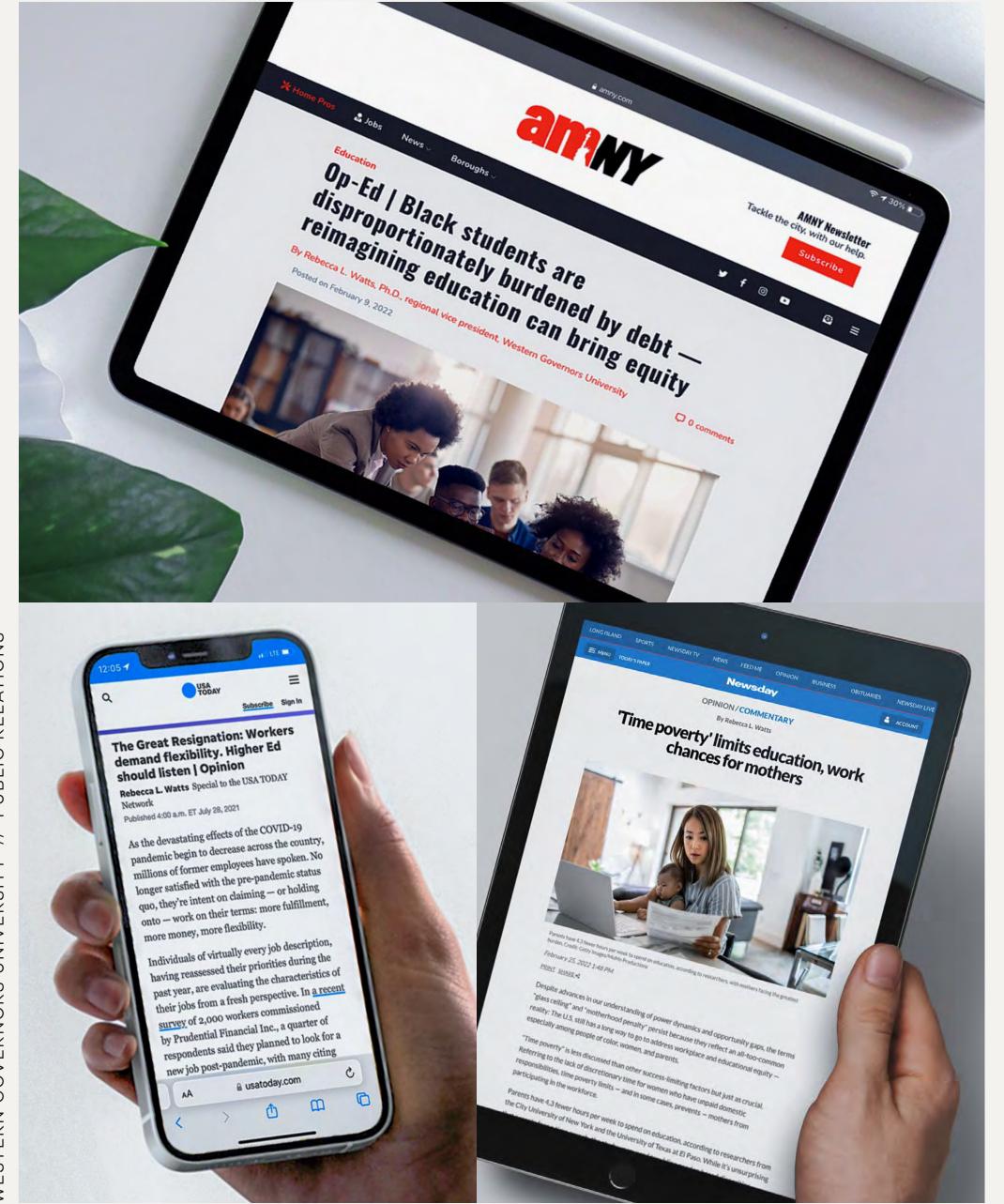


ATERAL COLL AND CAMPAIGN CONCEPTS \geq BUFFALO

Education

WESTERN GOVERNORS UNIVERSITY // PUBLIC RELATIONS



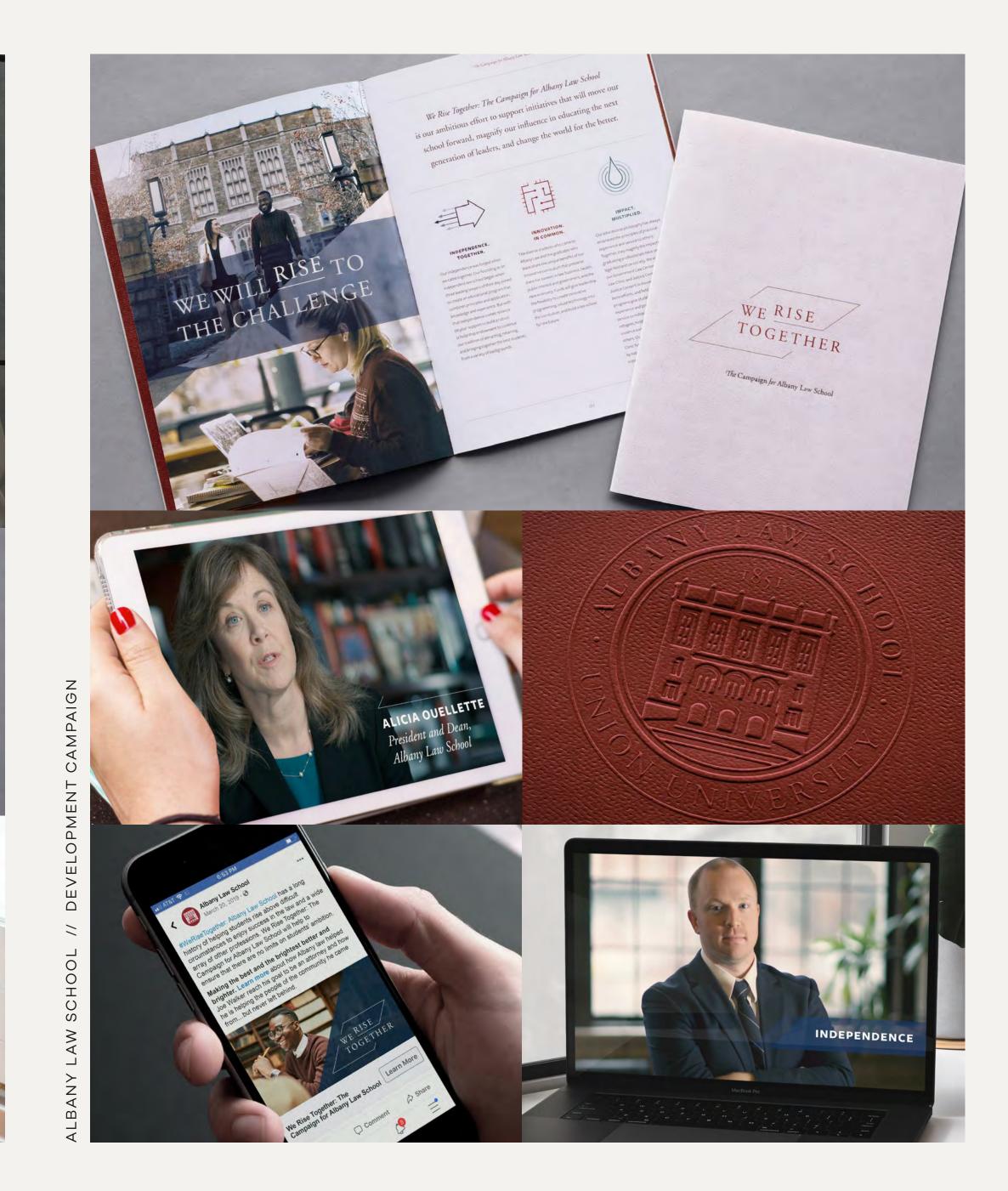


WESTERN GOVERNORS UNIVERSITY // PUBLIC RELATIONS

Education

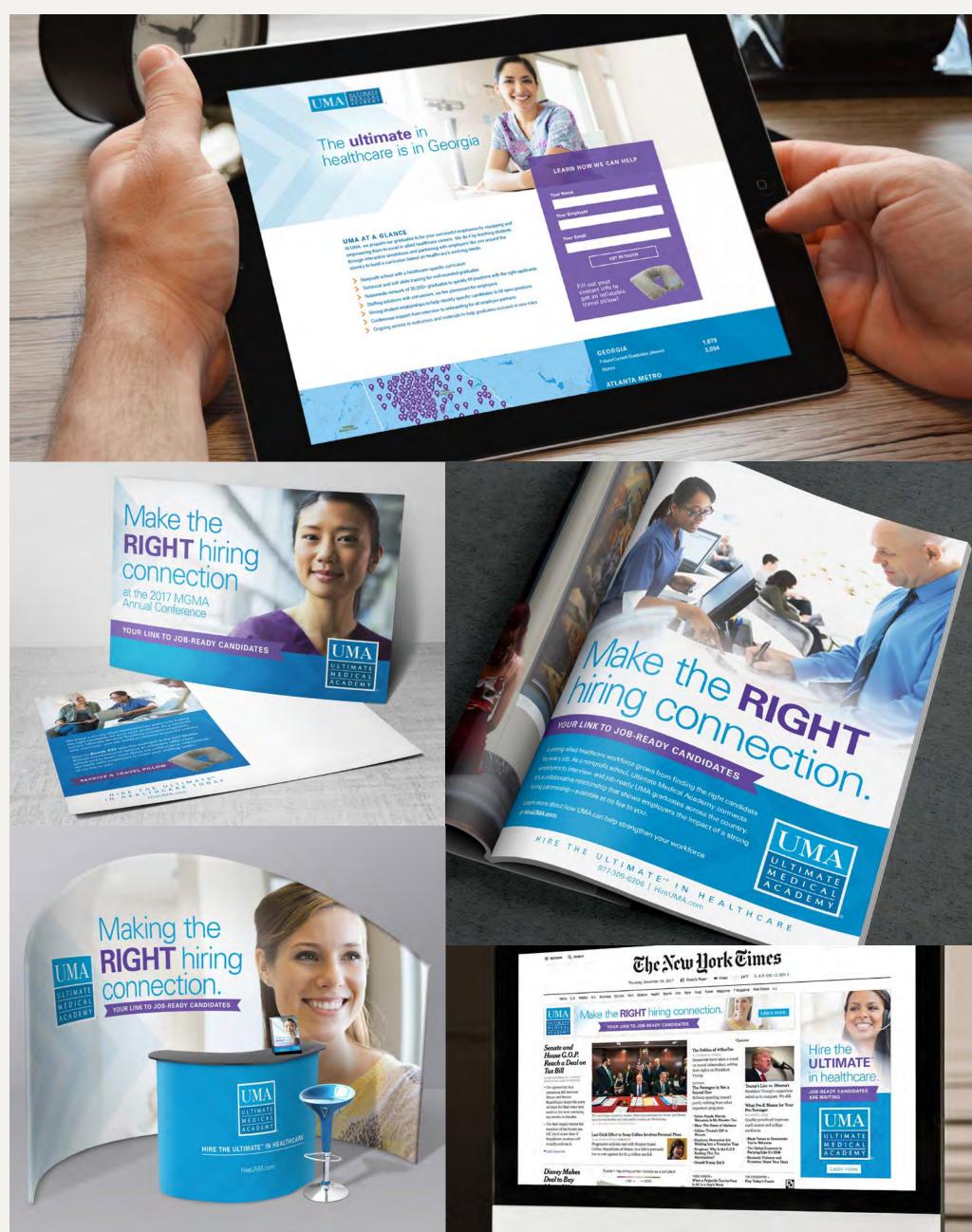
ALBANY LAW SCHOOL // DEVELOPMENT CAMPAIGN

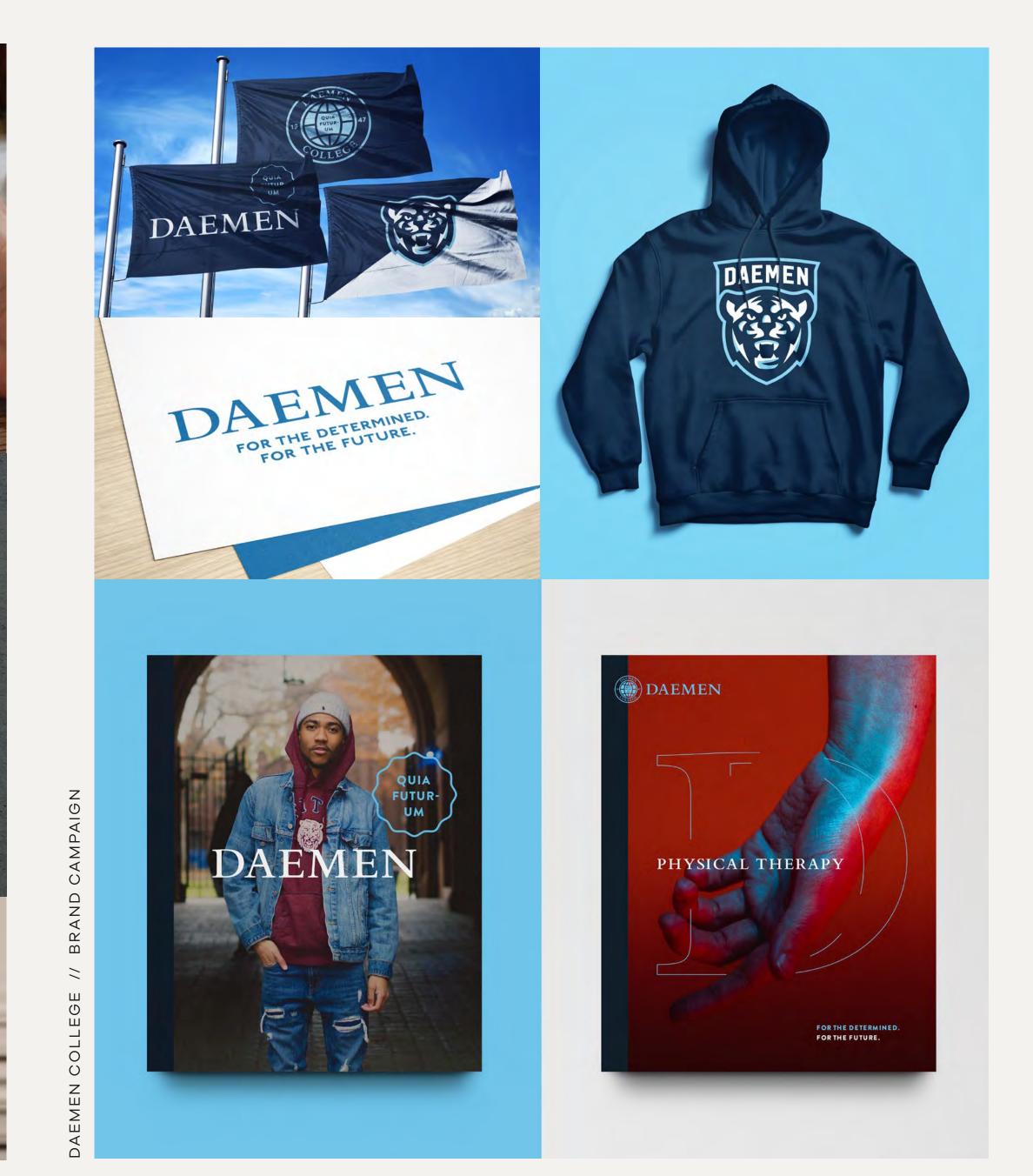






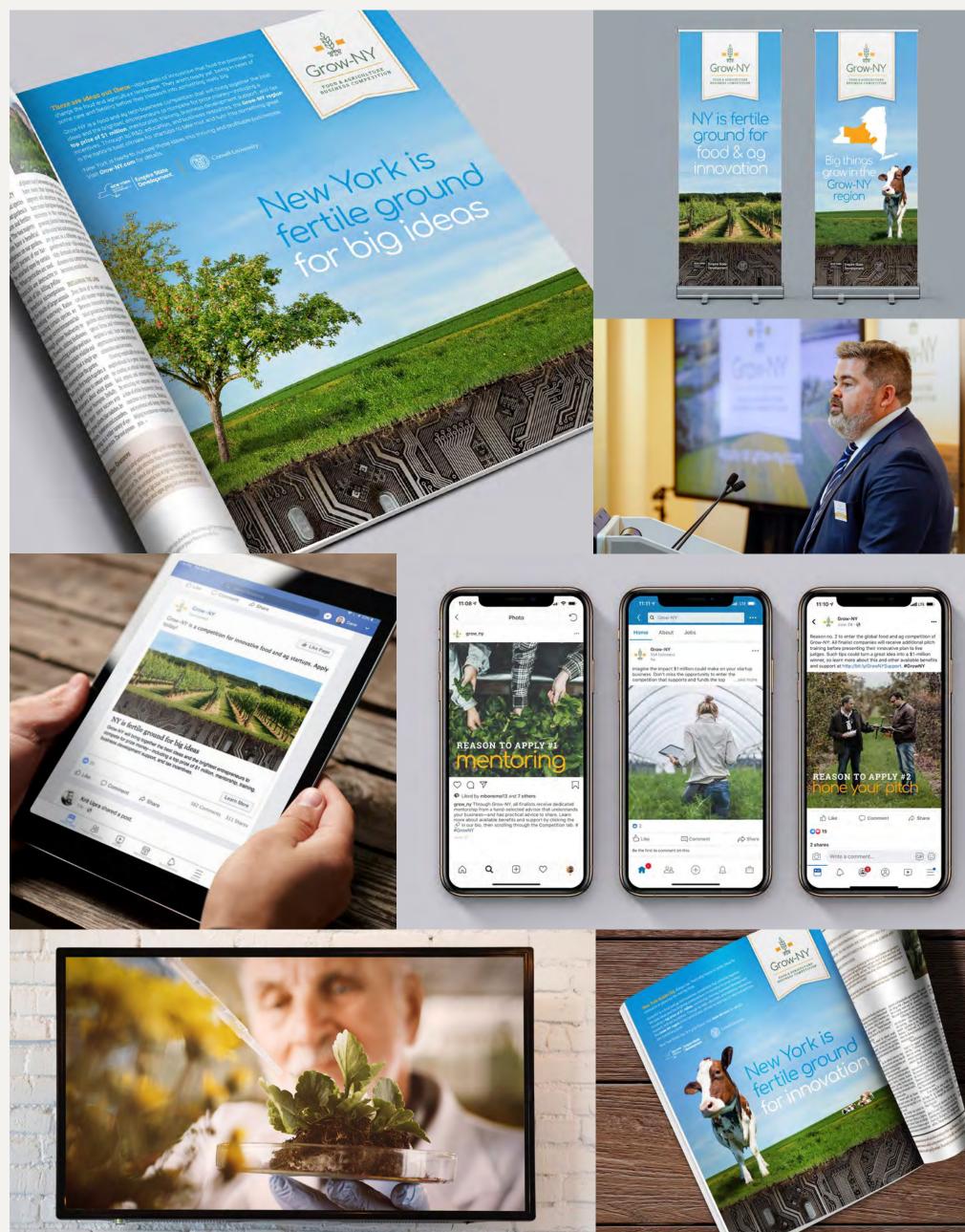
ULTIMATE MEDICAL ACADEMY // ENROLLMENT CAMPAIGN

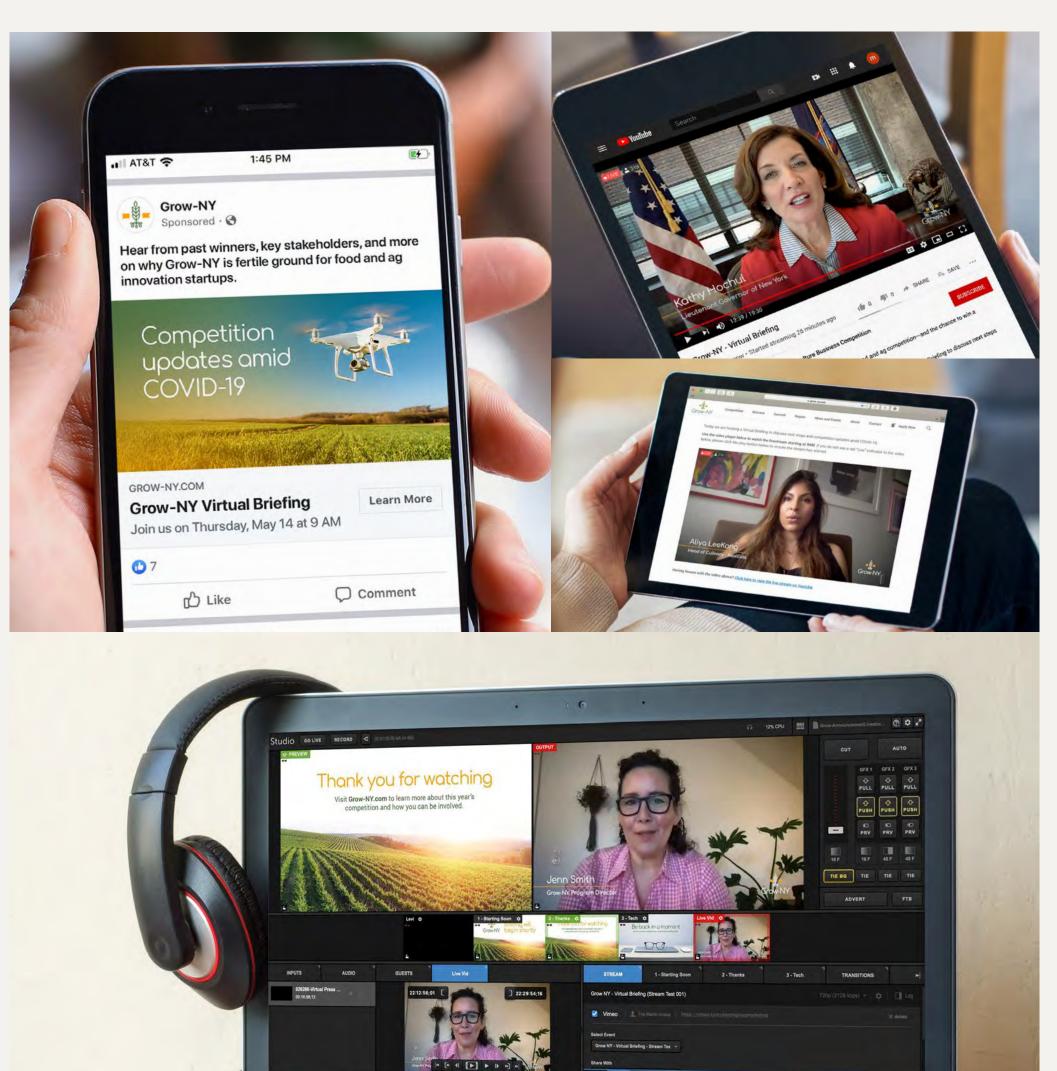




Education

COMMUNICATIONS AND BRANDING COMPETITION GROW-NY \geq CORNELL UNIVERSITY





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CORNELL UNIVERSITY // GROW-NY VIRTUAL PRESS EVENT

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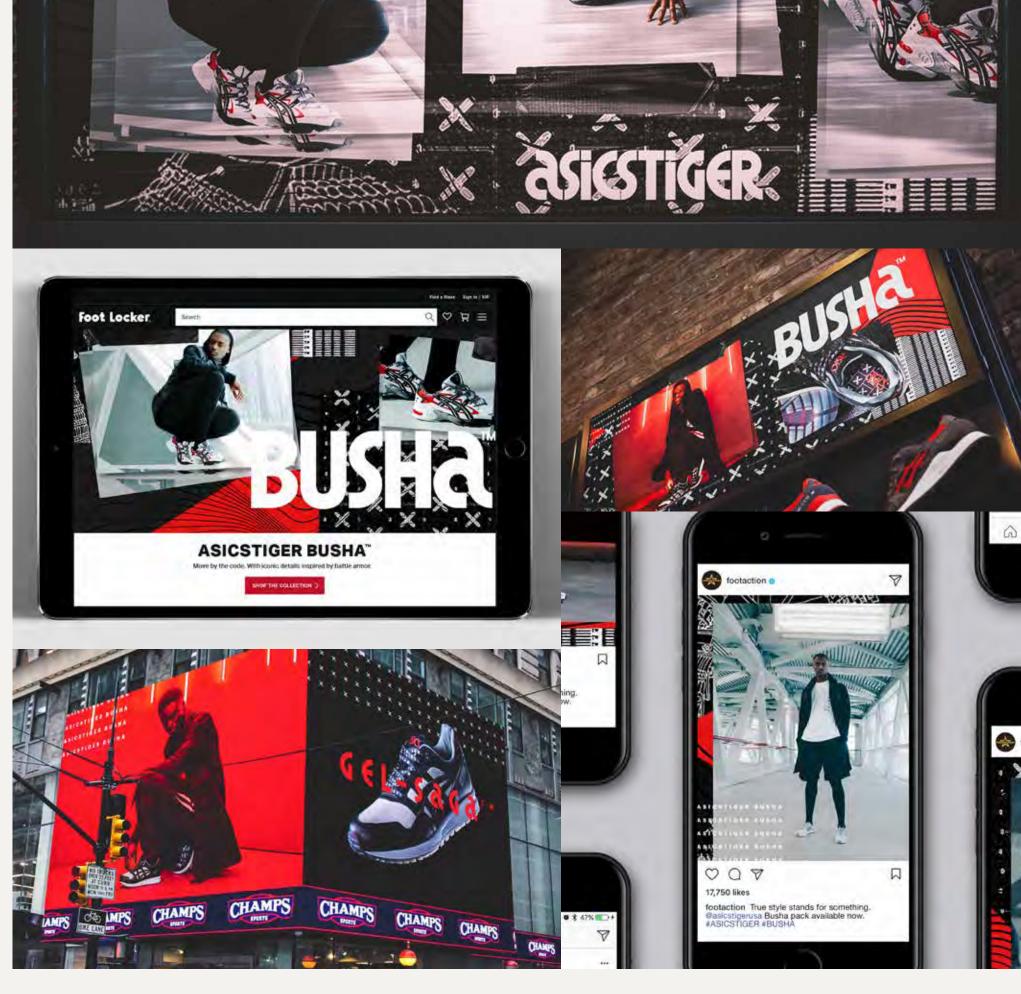
LAUNCH PRODUCT ASICS // DOJO



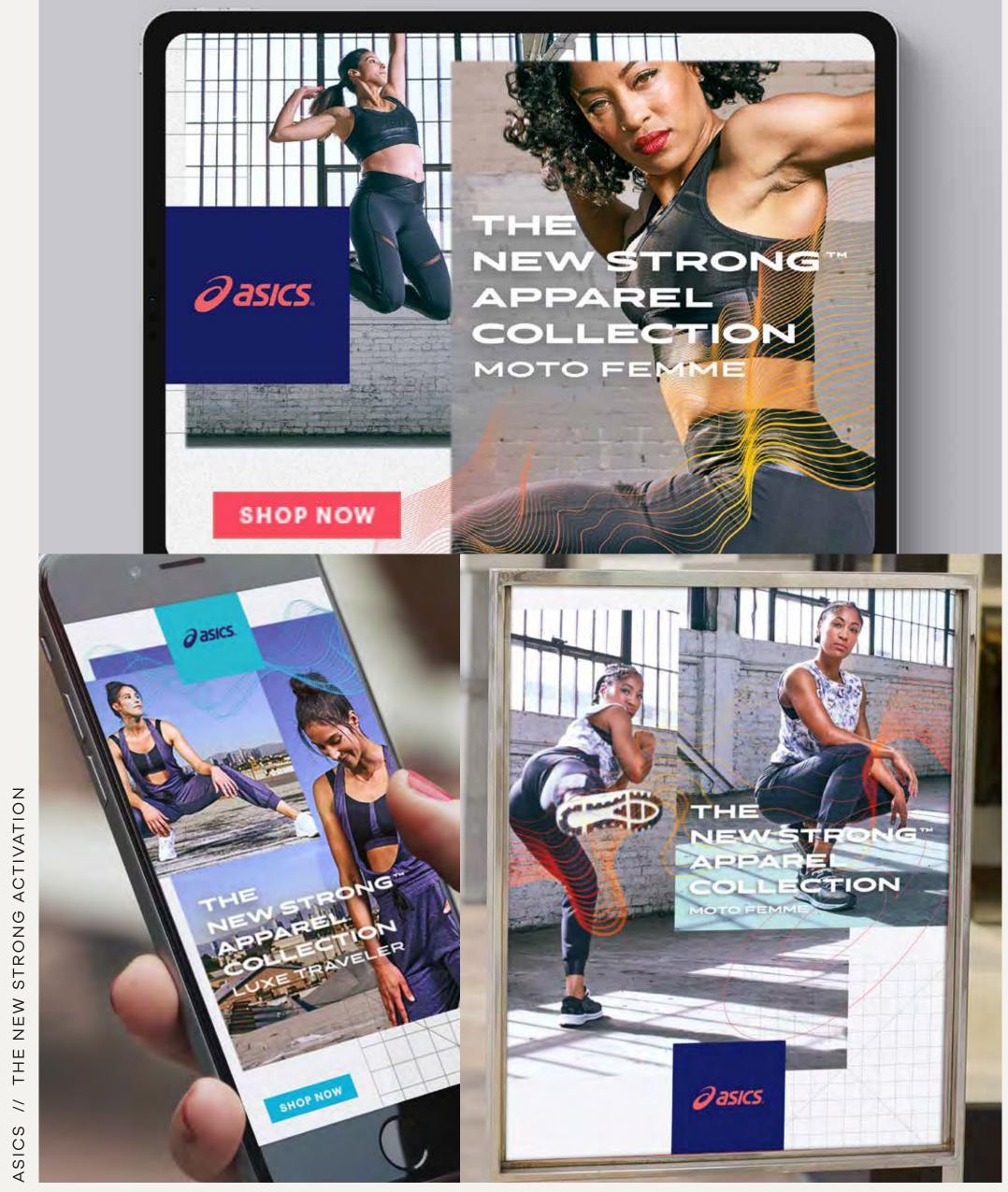


Sports

UNCH PRODUCI BUSH/ \geq ASICS







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CAMPAIGN ICON \geq UNDER ARMOUF







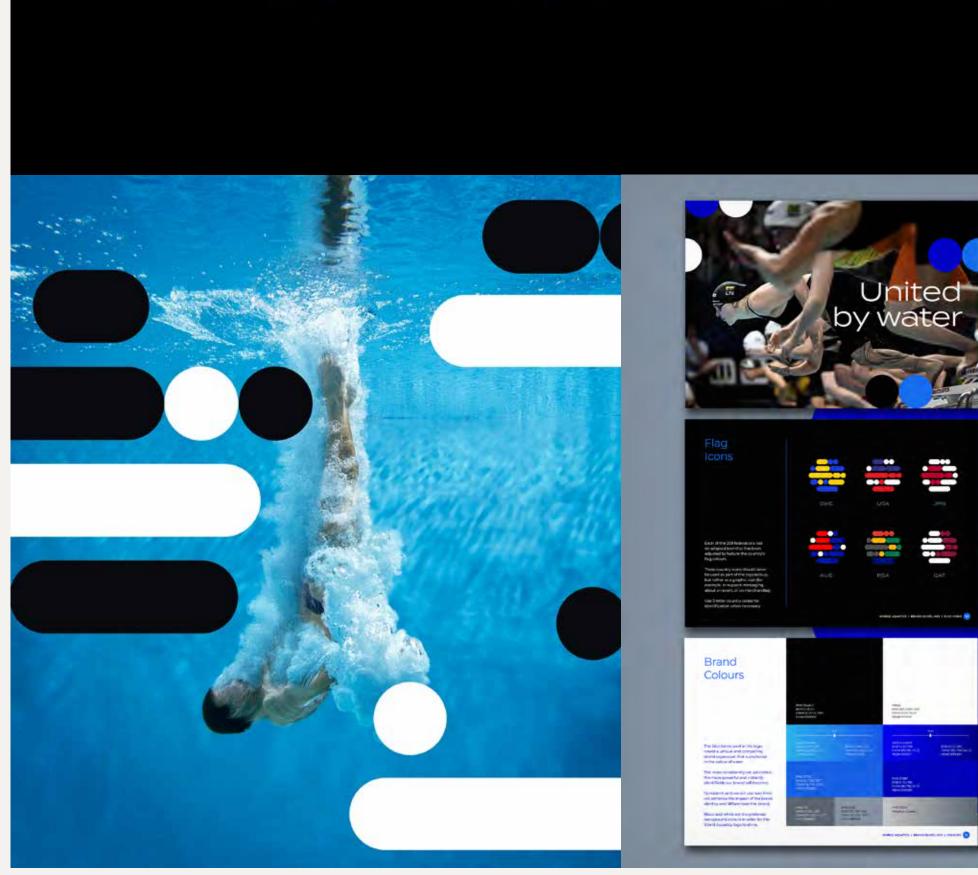
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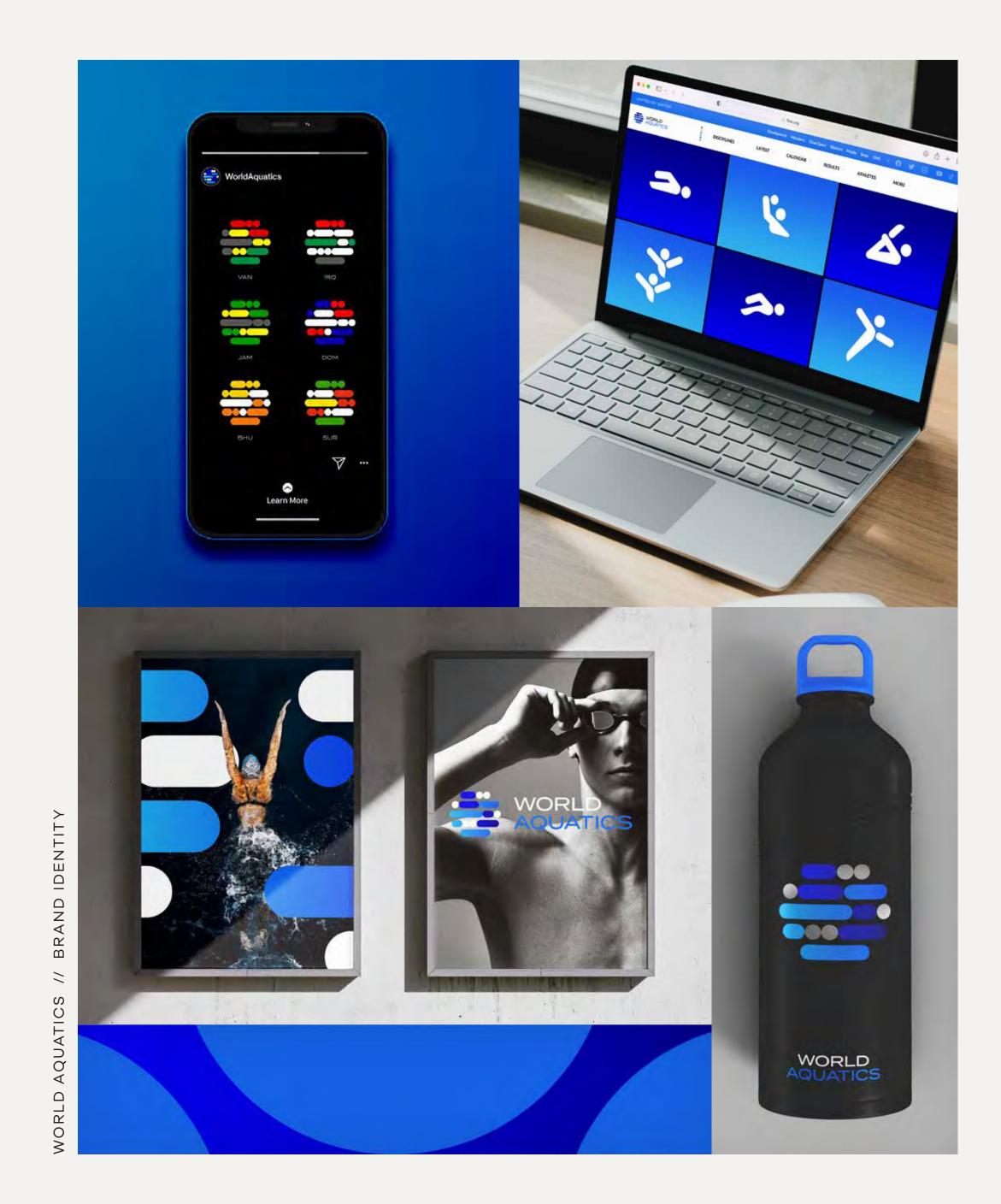


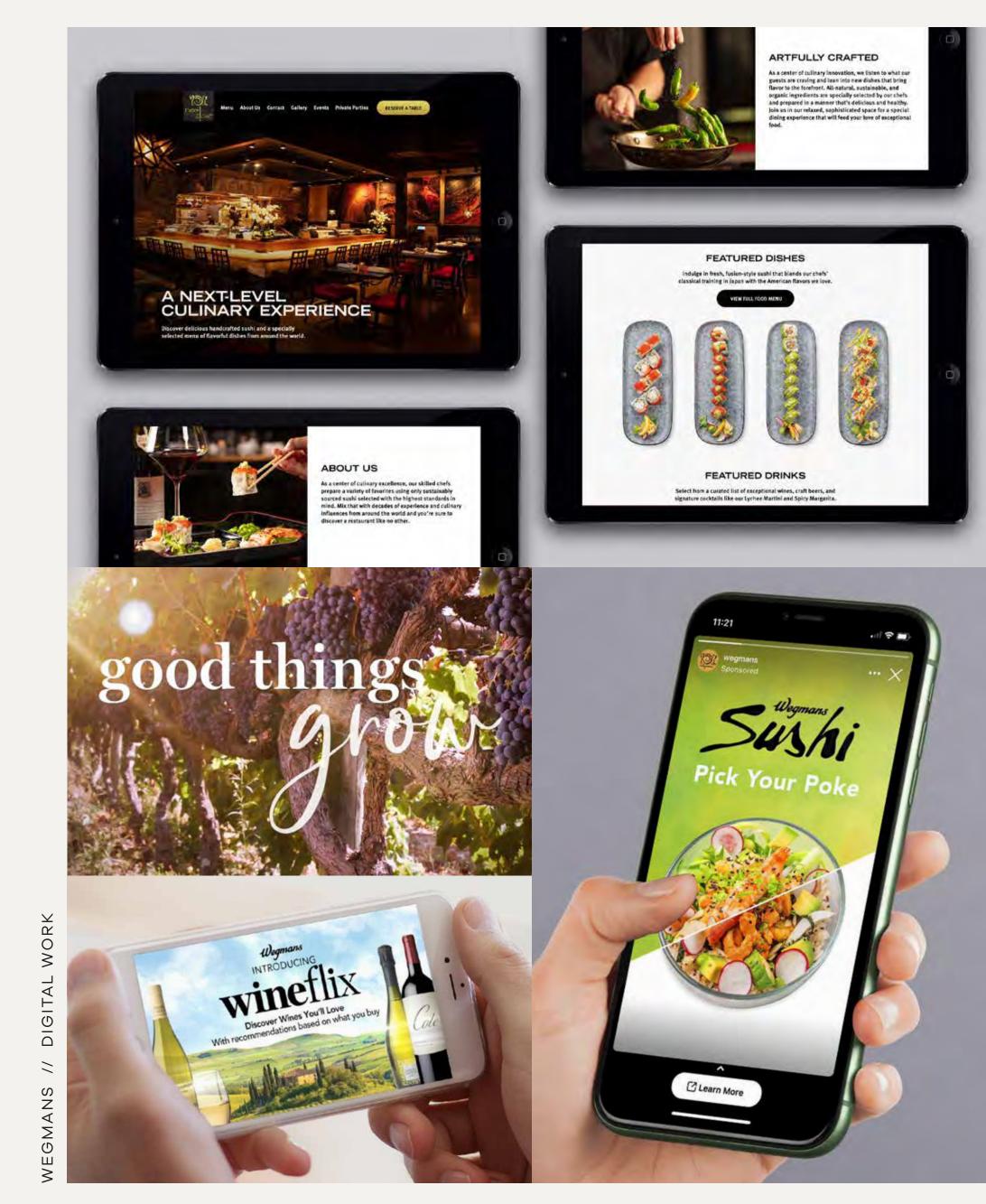


WORLD AQUATICS // BRAND IDENTITY

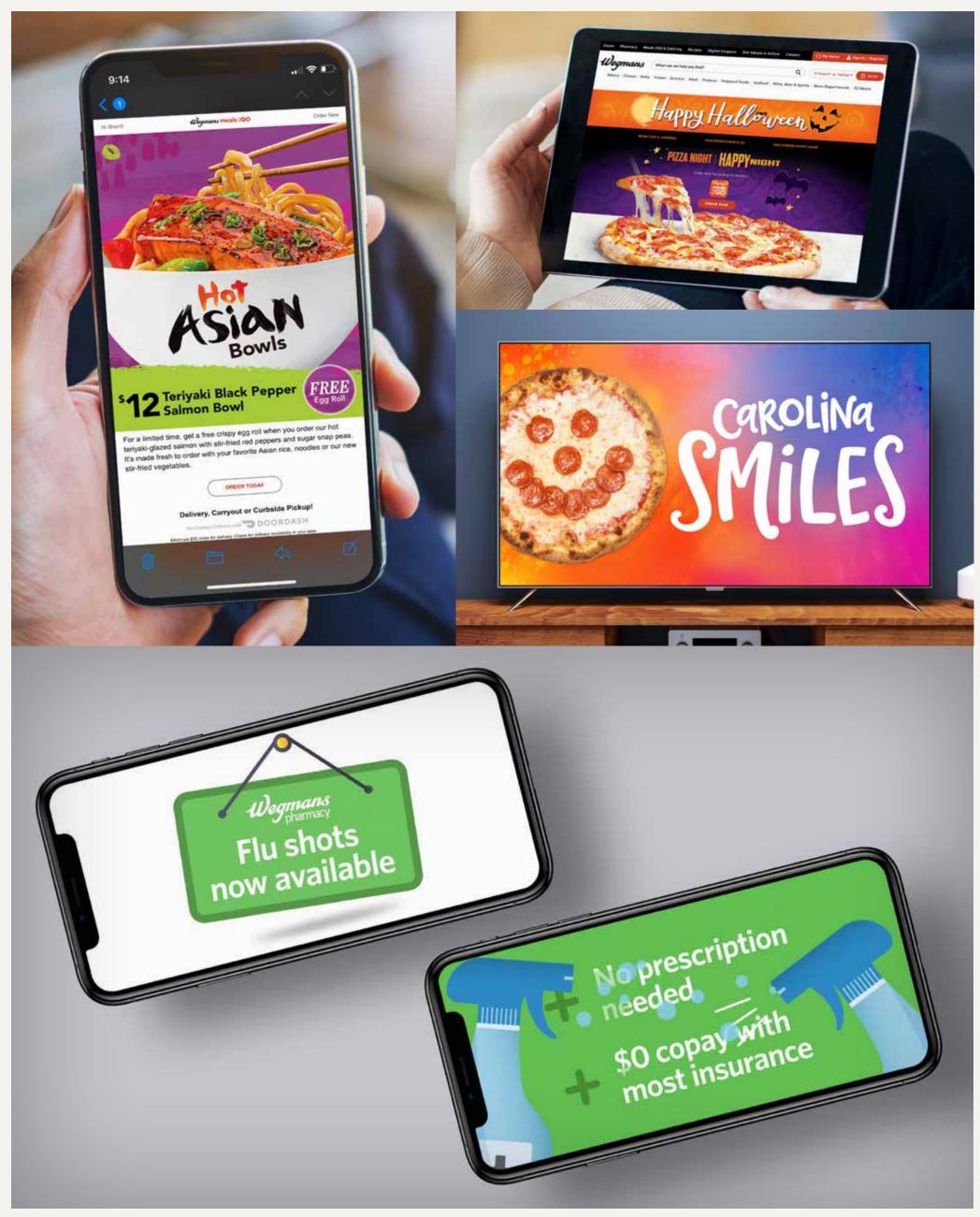




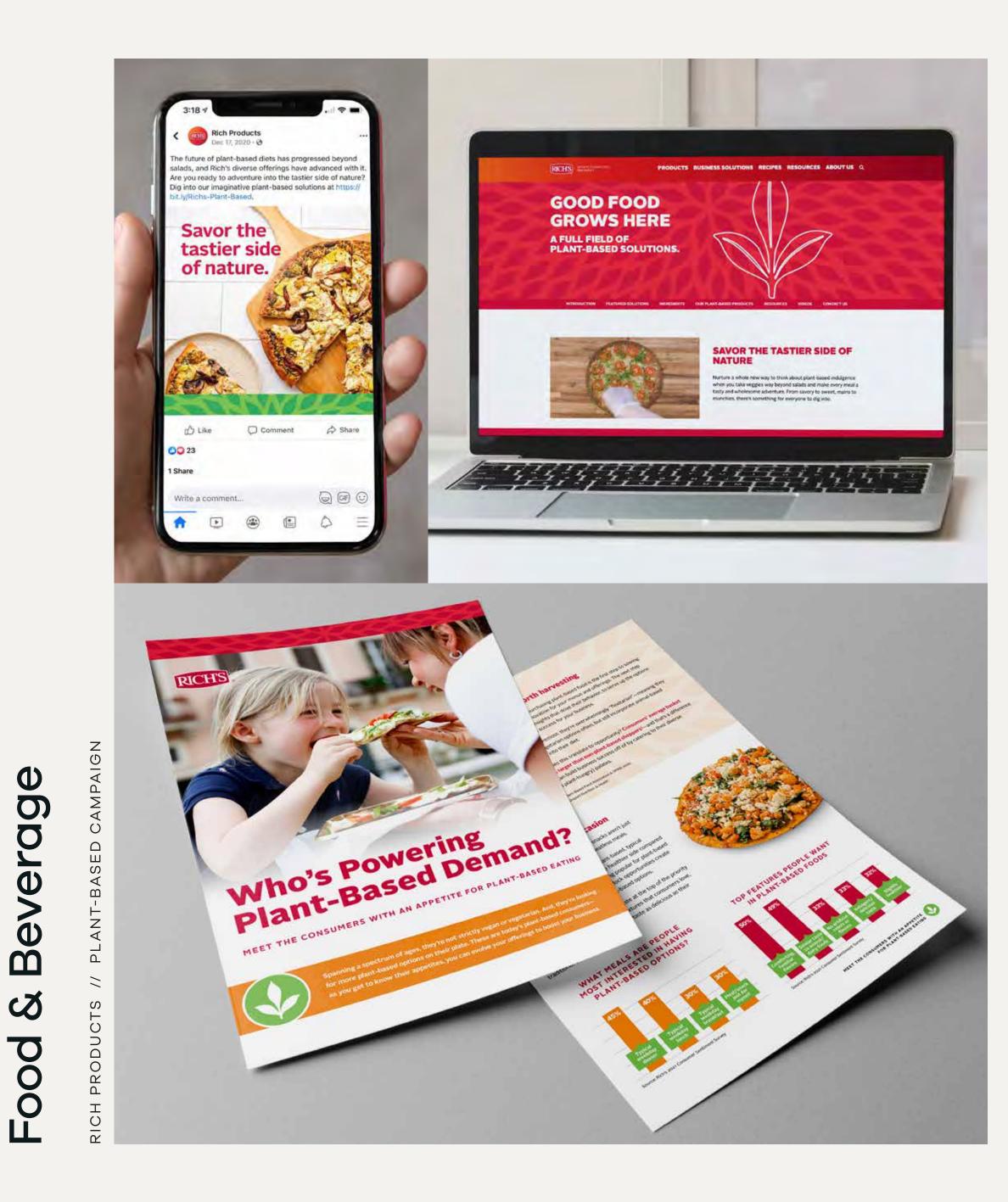




Food & Beverage

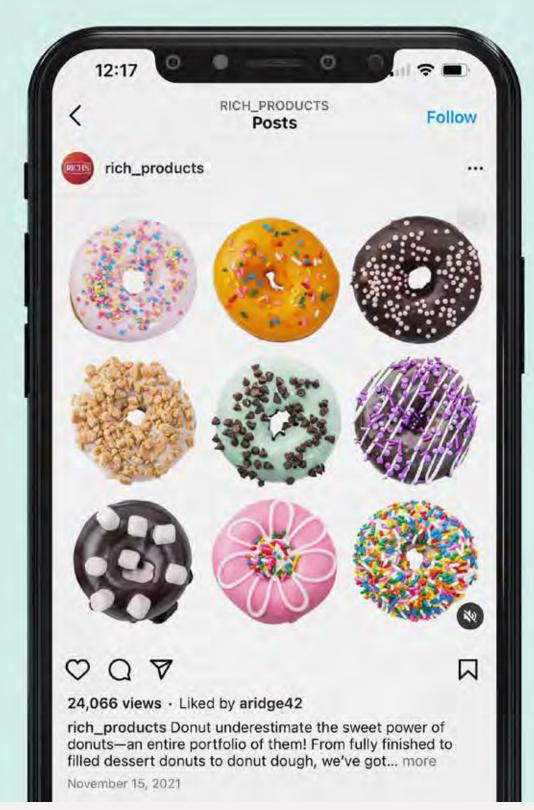


WEGMANS // DIGITAL WORK

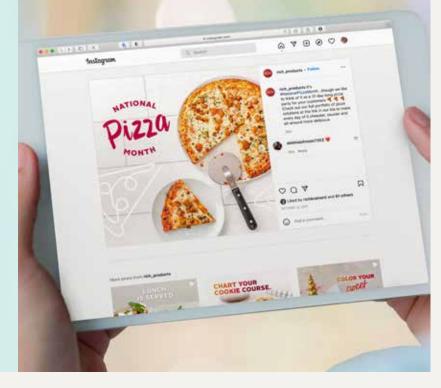






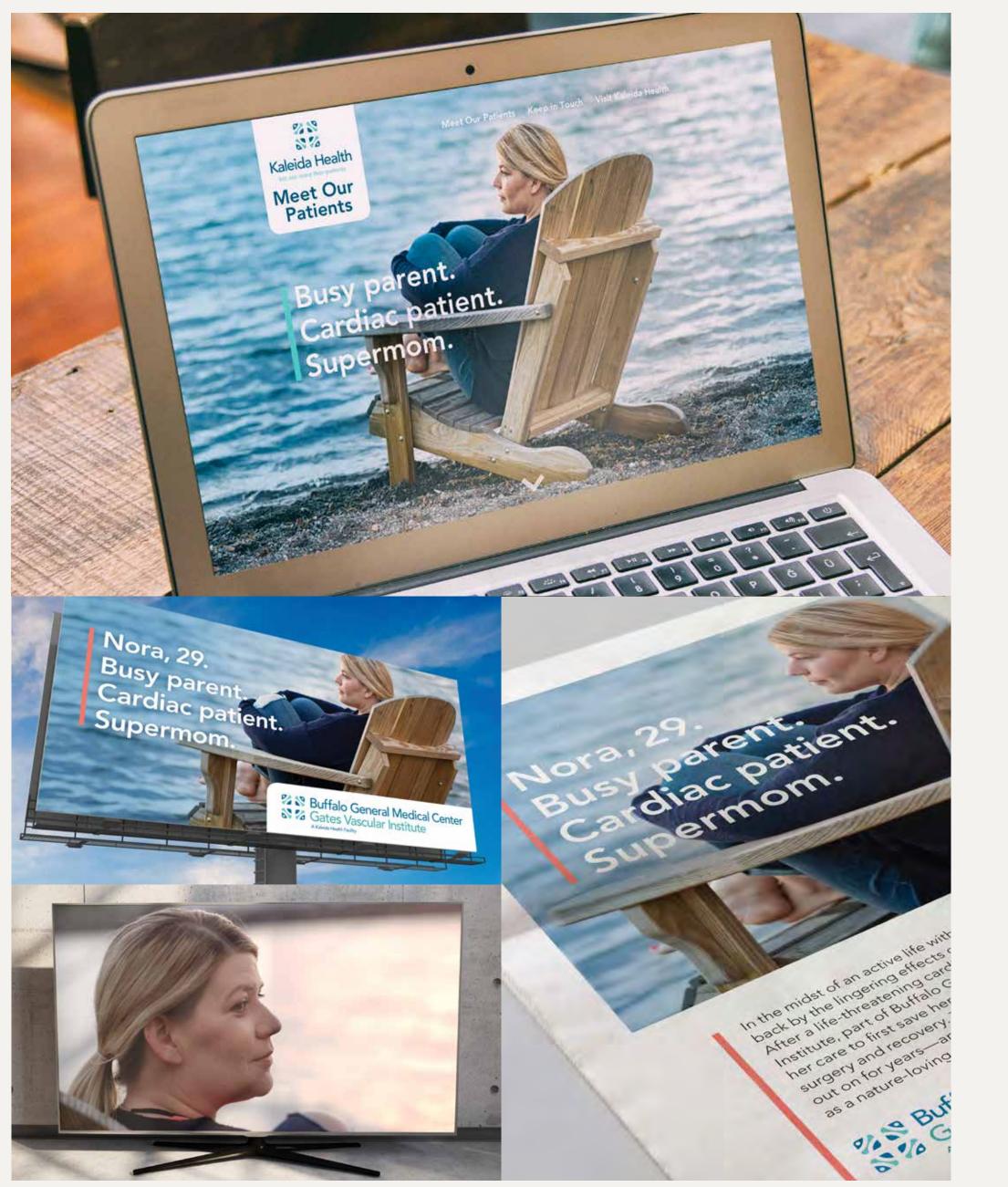






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CAMPAIGN PATIENTS" TΗΕ "MEET Т KALEIDA HEALT



Shawn, 37. Sidelined coach. Weight loss surgery patie Back in the game.

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Buffalo General Medical Center Gates Vascular Institute

Kaleida Health Sidelined coach. Weight loss surgery patient Back in the gam

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Shawn, 37. Sidelined coac Weight loss surgery patient. Back in the game.

Patients turn to Buffalo General's Bariatric Program when they want to make the most of their lives. So when Shawn needed weight loss surgery to keep up with his work, family and coeching responsibilities, he trusted us to guide him towards the right call. With gastric sleave surgery and the help of our multidisciplinary team, Shawn lost nearly 100 pounds—and now takes on life as a husband, father and coach like a new man.

% S Buffalo General Medical Center Sta Gates Vascular Institute

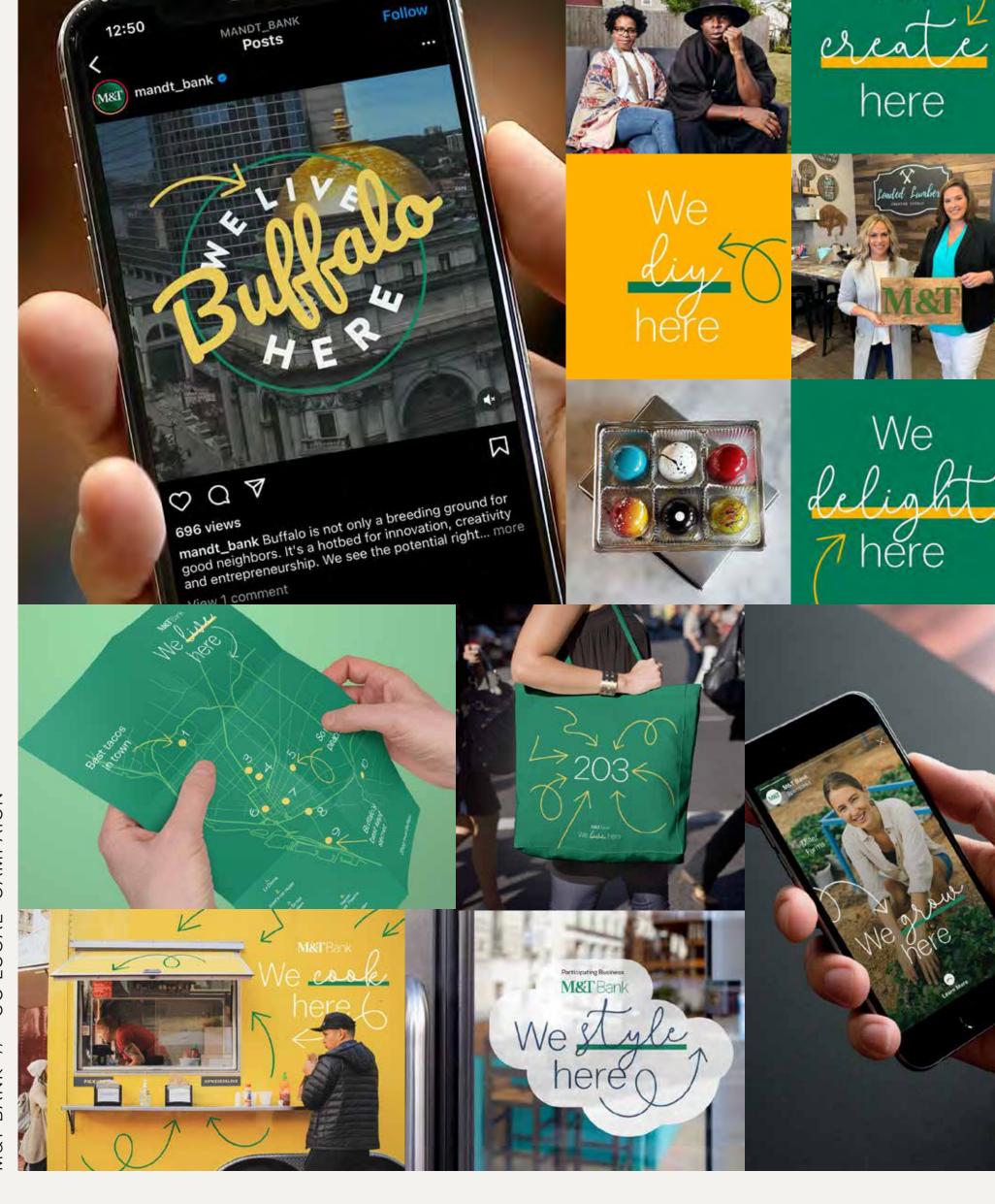
We see more than patients.

MeetOurPatients.com/Shawn

"MEET THE PATIENTS" CAMPAIGN Т HEALTI KALEIDA



CAMPAIGN OCAL" 0 () \geq M&T BANK



M&T Bank builds bikes in honor of the late Robert Wilmers

> By: Krizia Williams Posted at 5:41 PM, Aug 25, 2022 and last updated 5:56 PM, Aug 25, 2022

A TRIBUTE TO A MAN AND HIS MISSION

BUFFALO N.Y. (WKBW) - Robert Wilmers was known to be a man on a mission. M&T Bank took the time to honor him with the help of Mayor Bryon

"It will be a boost to our hearts. it will be Brown. a boost to our imagination and hopefully it will be a source of inspiration to all of

- us," Brown said.



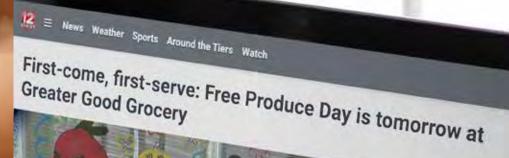
BUSINESS JOURNAL

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Buffalo Bills Pro Bowl wide receiver Stefon Diogs has joined a new team: the M&T Bank

Diggs has partnered with M&T to promote the bank's "Football Brings Us Togetner" campaign, with a shared desire to make a difference in the lives of community memberswhile creating authentic connections with fans.

"He's a great fit for M&T Bank, bringing a big heart for community impact and a sharp business acumen that resonates with the entrepreneurs and business leaders we serve," Francesco Lagutaine, M&T Bank chief marketing and communications officer, said in a news



M&T Bank unveils new \$58 million Tech Hub at Seneca One





Community United

Send and receive money easily

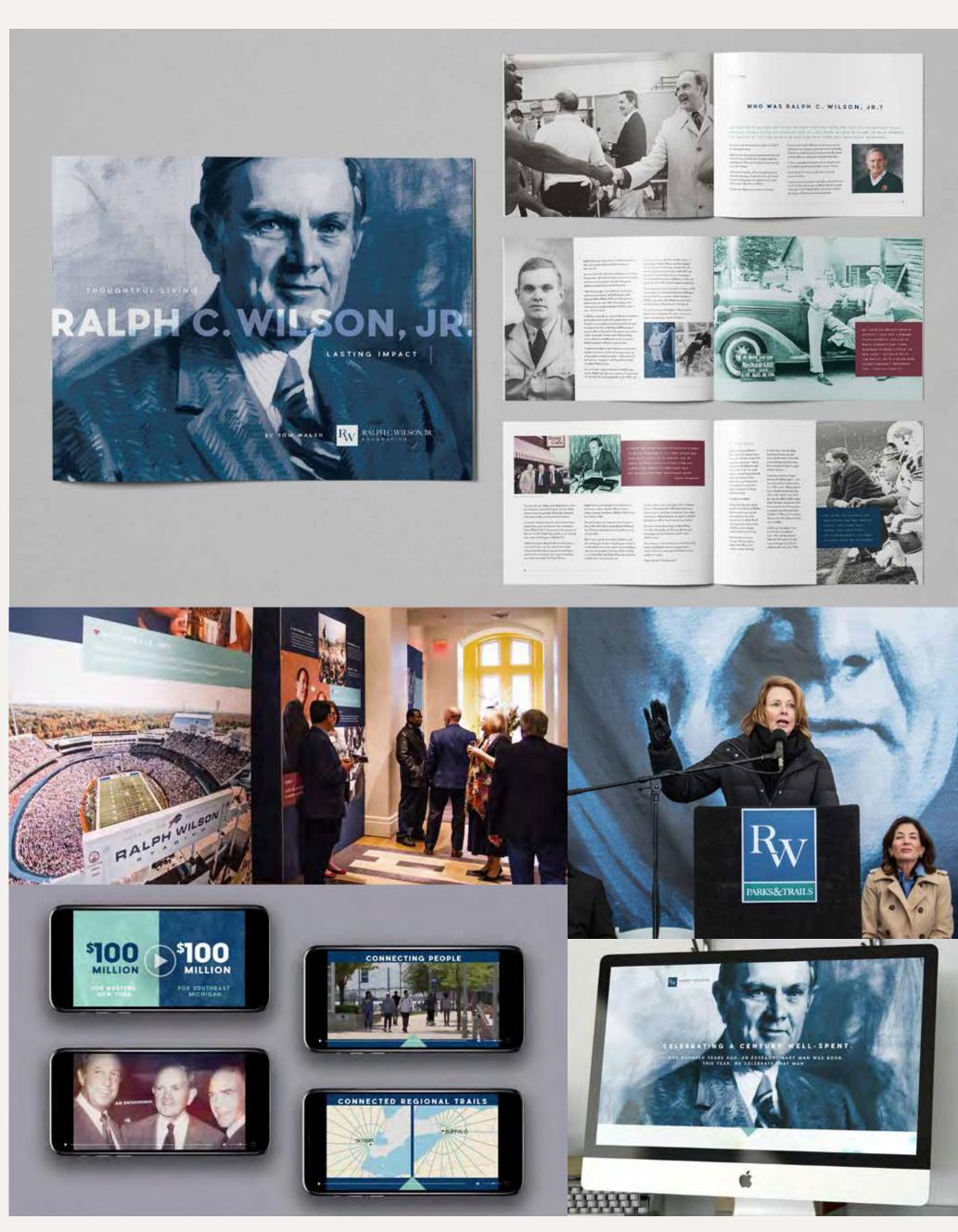
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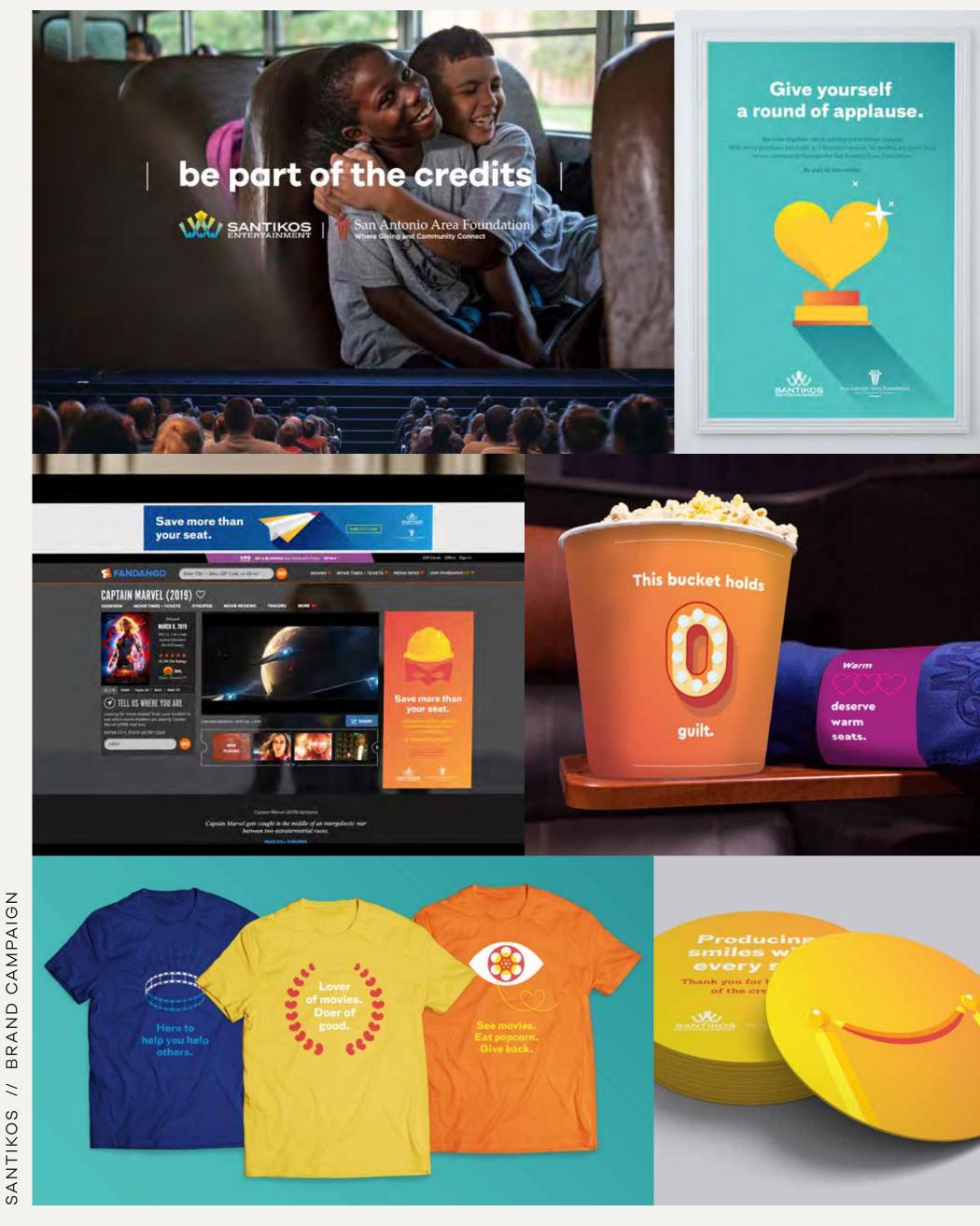
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AND PROMOTION BRANDING RW100 EVENT 1 RALPH C. WILSON, JR. FOUNDATION





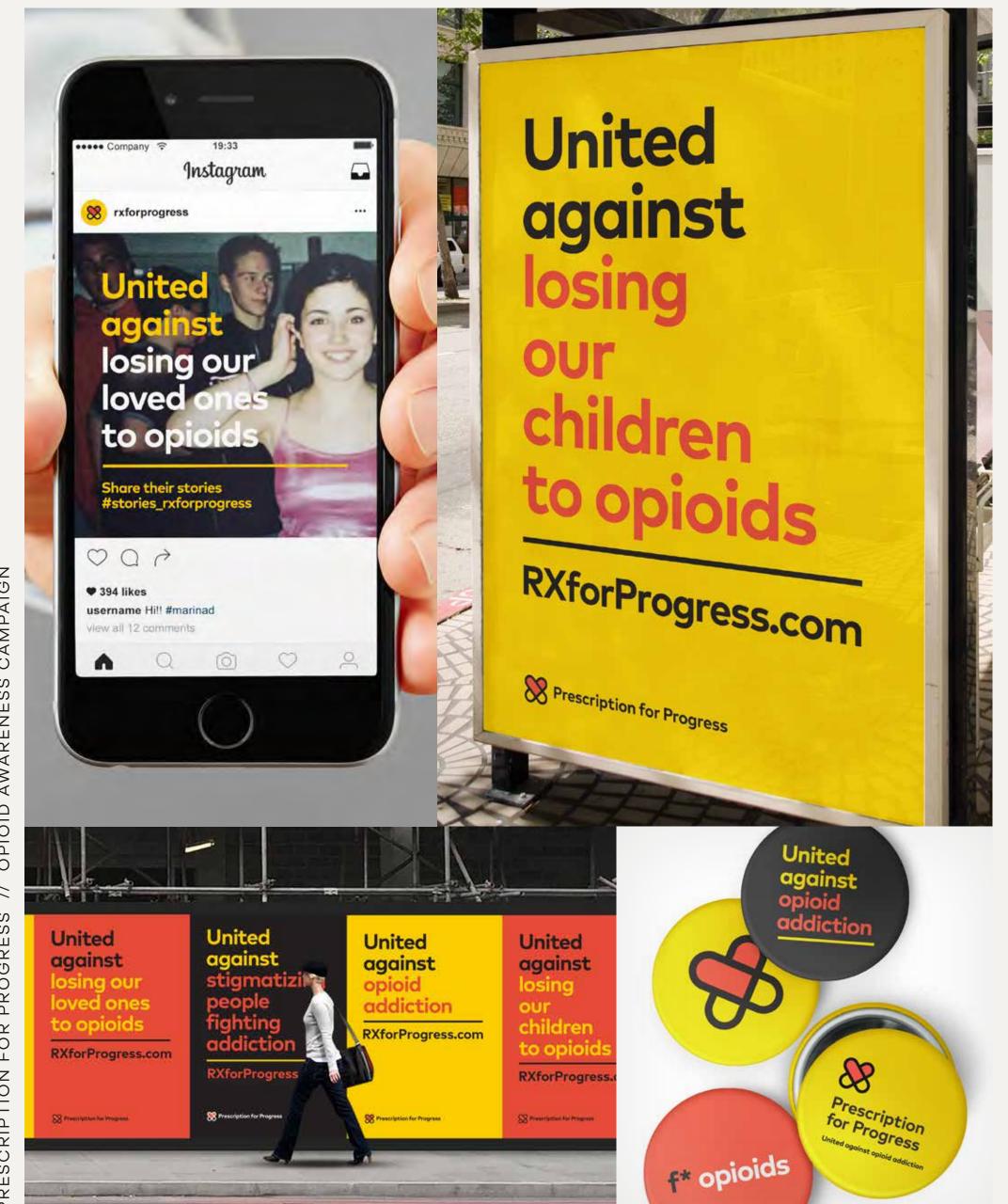
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